

## Re: Users can access shares through mapped drives but not using unc

**Source:**

[http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.active\\_directory/2004-03/0141.html](http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.active_directory/2004-03/0141.html)

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**From:** Cary Shultz [A.D. MVP] ([cwshultz\\_at\\_mvps.org](mailto:cwshultz_at_mvps.org))

**Date:** 03/02/04

Date: Tue, 2 Mar 2004 07:41:16 -0500

Gary,

How are you mapping the network drives and how is "logon.cmd" – or whatever your logon script is called – being delivered to your clients? Meaning, let's see an example of the logon script and tell us the delivery method ( part of the user's profile, via Group Policy, etc. ).

You mentioned a sub-domain. Where is the 'resource' located – in the child domain, in another child domain or in the parent domain? Where are the users located – in the child domain, in another child domain or in the parent domain?

Is the 'file server' on a Domain Controller or on a Member Server?

Can you access the 'resources' when logged on as a member of the Domain Admins group ( aka Administrator account or any other member of the Domain Admins. If so, how about as a member of the Domain Admins group from another domain )? Can you access the 'resources' when logged on as a regular user? I think that we know that answer already.

Have you tried from several machines? From various OSes? Probably not going to make a difference but let's try...

What do you mean when you state that "...but all attempts have the same effect" in your second paragraph? Can you ping the server on which the resources reside? Ping via IP Address? Ping via NetBIOS name? Ping via FQDN? Success or failure of each...I am guessing that all have the "access to resource is denied" pop up. Just want to be clear.

I might also suggest that you install the Support Tools from either the WIN2000 Server CD or from the WIN2000 Service Pack CD ( in both cases the Support Tools are found in the Support | Tools folder ). Then run both netdiag /v and dcdiag /v on your Domain Controllers and netdiag /v on your other Member Servers.

HTH,

Cary

"gary8359" <gary8359@hotmail.com> wrote in message  
news:6920dad7.0403020357.157ea4aa@posting.google.com...

> *I have a problem that I cannot find an answer to. My users are unable  
> to access shares as UNC's but can access the shares through mapped  
> drives. Permissions are ok on the share and ntfs. The network is fully  
> win2k AD subdomain part of a w2k forest. Workstations are all w2k pro  
> or winxp. I feel sure it should be a setting in group policy. It is a  
> nuisance as we are running out of drive letters to map to.*

>

> *I have tried the usual ping, nslookup, using the ip address of the  
> server instead of the name, and the full dns address of the server but  
> all attempts have the same effect. A windows pops up saying access to  
> the resource has been disallowed.*

>

> *Does anyone have any ideas please?*