

RE: Enterprise Instrumentation -- Installation operation failed.

Source:

<http://www.tech-archive.net/Archive/VisualStudio/microsoft.public.vsnet.enterprise.tools/2004-09/0039.html>

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Hi Mike, I'd already tried most of these, but have doble checked them just to be on the safe side, but without success.

The EnterpriseInstrumentationMSI.log file hasn't changed from the extract shown below. I can supply the full content of this and the other 2 files if necessary, but this looked to be the interesting content to me.

"Mike Hayton [MS]" wrote:

>
> *Here's the standard reply below...*
>
> *Its maybe WMI corruption on the machine.*
> *What's the OS that you're trying to install on?*
> *Can you supply the EnterpriseInstrumentationInstall.log &*
> *EnterpriseInstrumentationInstallUtil.log files if they exist? (see below)*
>
> *FYI: Im out of office next week – so I may take some time to reply to this.*
>
> *Cheers*
>
> *Mike*
>
> =====
>
> *This error has been seen before on other machines – it appears to be*
> *typically a corruption with WMI on the machine, or in the perf counters.*
>
> *However one posting said:*
> *| Found what my problem was: Although I had removed .Net 1.0 from my*
> *| workstation previously, it was not successfully uninstalled. Therefore,*
> *I*
> *| had two versions of .Net on my box 1.0 and 1.1. Once I SUCCESSFULLY*
> *| removed 1.0 all went fine.*
>

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- > *I'd try resetting WMI*
- >
- > *Net stop winmgmt /y*
- > *If exist "%windir%\system32\wbem\repository.old" rmdir /s/q*
- > *"%windir%\system32\wbem\repository.old"*
- > *Rename "%windir%\system32\wbem\repository"*
- > *"%windir%\system32\wbem\repository.old"*
- > *for /f %s in ('dir /b /s %windir%\system32\wbem*.dll') do regsvr32 /s %s*
- >
- > *I'd also collect some more information about the problem*
- >
- > *I. Collection install logs*
- > *1. From the Run option off the Start menu, open "cmd" to launch a command*
- > *prompt. Then type in the following commands:*
- > *2. Change to the directory containing EnterpriseInstrumentation.exe – if it*
- > *is in "C:\Documents and Settings\myTempDir" you would type:*
- > *cd /d "C:\Documents and Settings\myTempDir"*
- > *3. Execute the MSI install with the full logging enabled*
- > *EnterpriseInstrumentation.exe /c:"msiexec.exe /q /l*v*
- > *%temp%\EnterpriseInstrumentationMSI.log /i enterpriseinstrumentation.msi"*
- > *4. Complete the install (or see it fail)*
- > *5. Change to the %temp% directory*
- > *cd /d %temp%*
- > *6. Look for the following files and please attach them to a reply. Possible*
- > *filenames are:*
- > *EnterpriseInstrumentationMSI.log*
- > *EnterpriseInstrumentationInstall.log*
- > *EnterpriseInstrumentationInstallUtil.log*
- > *EnterpriseInstrumentationSetup.log*
- > *(depending on where the installation fails, not all of the files may be*
- > *present).*
- >
- > *II. Collect versions of scrrun.dll*
- > *1. I would like to know the version of Scrrun.dll. There should typically*
- > *be only one instance of it on the machine, but I have seen multiple*
- > *instances.*
- >
- > *III. Check that WMI is running*
- > *1. Can you check if the WMI (Windows management Instrumentation) service is*
- > *running and set to start "Automatic".*
- >
- > *IV. Check whether StdRegProv is accessible*
- > *1. Start->Run->Wbemtest*
- > *2. Click on "Connect" (twice)*
- > *3. Click on "Open Instance" and give "StdRegProv" for the object path*
- >
- > *V. Check if other namespace is working fine and*
- > *1. Start->Run->Wbemtest*
- > *2. Click on "Connect"*
- > *3. Type "root\cimv2" instead of "root\default" and "Connect"*
- > *4. Click on "Enumerate Instances"*

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> 5. Type "Win32_Process" and click ok... (Expected Result: See a new dialog
>
>
> Lastly I'd try rebuilding the perf counters
>
> How to Manually Rebuild Performance Counter Library Values
> <http://support.microsoft.com/?kbid=300956>
>
> Please note that the above article pertains to english versions of the
> Win2k.
>
> To identify the available extensible counters on the machine use the tool
> Extensible Performance Counter List
> <http://www.microsoft.com/windows2000/techinfo/reskit/tools/existing/exctrlst>
> -o.asp
>
> The steps in teh KB article provides info on rebuilding only those ini
> files available in the System32 folder. To rebuild the other extensible
> counters (identified thro the exctrlst.exe) you'll need to lodctr the ini
> files specific to the apps . For e.g the .Net perf coutners are exposed
> thro ini files available in %windir%\Microsoft.Net\Framework\1.1.4322*.ini
>
> There is a tool available for rebuilding perf counters, send
> (bvasude@online.microsoft.com) an email
> (remove the online.) and he can send the tool to you.
>
> --
>
> This posting is provided "AS IS" with no warranties, and confers no rights.
> Use of included script samples are subject to the terms specified at
> <http://www.microsoft.com/info/cpyright.htm>
> -----
> | I'm getting error 1603 when trying to install the EIF on a Windows 2000
> | machine. From reading previous posts I've already tried rebuilding the
> | performance counters using pcrwizard.exe, without success. Can anyone
> | help
> | please?
> |
> | Below is an extract from the end of the EnterpriseInstrumentationMSI.log
> | file which I generated using the command EnterpriseInstrumentation.exe
> | /c:"msiexec.exe /q /l*v %temp% EnterpriseInstrumentationMSI.log /i
> | enterpriseinstrumentation.msi"
> |
> |
> |
> | Property(S): SystemLanguageID = 1033
> | Property(S): ScreenX = 1280
> | Property(S): ScreenY = 1024
> | Property(S): CaptionHeight = 19
> | Property(S): BorderTop = 1
> | Property(S): BorderSide = 1

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```
> / Property(S): TextHeight = 16
> / Property(S): ColorBits = 32
> / Property(S): TTCSupport = 1
> / Property(S): MsiNetAssemblySupport = 1.1.4322.573
> / Property(S): RedirectedDllSupport = 1
> / Property(S): Time = 9:25:21
> / Property(S): Date = 9/2/2004
> / Property(S): DATABASE = c:\WINNT\Installer\2313b.msi
> / Property(S): OriginalDatabase =
> / c:\Temp\IXP000.TMP\enterpriseinstrumentation.msi
> / Property(S): UILevel = 2
> / Property(S): ACTION = INSTALL
> / Property(S): ROOTDRIVE = c:\
> / Property(S): CostingComplete = 1
> / Property(S): OutOfDiskSpace = 0
> / Property(S): OutOfNoRbDiskSpace = 0
> / Property(S): PrimaryVolumeSpaceAvailable = 0
> / Property(S): PrimaryVolumeSpaceRequired = 0
> / Property(S): PrimaryVolumeSpaceRemaining = 0
> / Property(S): SOURCEDIR = c:\Temp\IXP000.TMP\
> / Property(S): SourcedirProduct = {9E8A483C-BE5B-4EDC-B649-63E0A47FB779}
> / Property(S): ProductToBeRegistered = 1
> / === Logging stopped: 9/2/2004 9:25:21 ===
> / MSI (s) (60:70): Note: 1: 1708
> / MSI (s) (60:70): Product: Enterprise Instrumentation -- Installation
> / operation failed.
> /
> / MSI (s) (60:70): Cleaning up uninstalled install packages, if any exist
> / MSI (s) (60:70): MainEngineThread is returning 1603
> / MSI (c) (44:A0): Decrementing counter to disable shutdown. If counter >=
> 0,
> / shutdown will be denied. Counter after decrement: -1
> / MSI (c) (44:A0): MainEngineThread is returning 1603
> / === Verbose logging stopped: 9/2/2004 9:25:22 ===
> /
> /
> /
>
>
```

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