

Re: strange Vista behavior that just started---screen blackouts with no relation to UAC

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Source:

http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.performance_maintenance/2008-10/msg00

- *From:* Paul Montgomery <i.m.nonnymous@xxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 10 Oct 2008 11:12:01 -0500
-

On Fri, 10 Oct 2008 02:14:50 -0700, Howard Haber <haber@xxxxxxxxx> wrote:

Hi Frenchy:

Thanks for the comments. Yes, I imagine that I have been pushing my luck on the old video card. At the time I upgraded to Vista in May, 2007 (long story, don't ask), I upgraded the video card driver to a vista compatible version (it is dated 10/9/2006) from the NVIDIA website. I checked that there is not a more recent update (and windows agrees!). At the time, I was using a 20" Dell monitor (1600 x 1200 resolution) and I never had a problem. When I replaced it with the current 24" Sun monitor (resolution: 1920 x 1200) in June, 2008, everything seemed to work fine until a couple of weeks ago. I just can't figure out what triggered the recent problem. The resolution seems well within the specs of the video card according to the NVIDIA online documentation.

When I upgraded to a 22" Samsung, the monitor came with a driver card. Did yours? Have you used it?

It seems that you may be suggesting that it would be wise to upgrade the video card. But, I appreciate any other comments that you can provide.

Thanks,

Howard

Frenchy wrote:

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That is a REALLY old low end card driving a 24" Monitor?? You need to turn off all the eye candy in Vista to run that card on that monitor

It maybe the "latest" drivers are not necessarily the best and you maybe better to revert to an earlier driver.

Did you let Windows update the video card driver or download from the NVIDIA web site?

Frenchy

Howard Haber wrote:

Mike—

Thanks for your response. Sadly, it seems that I was unable to

establish any relation between the Logitech and the problem.

I removed

the drivers from the startup as you suggested, and I

unplugged the

Logitech device that broadcasts to the keyboard and mouse. I

plugged

in an ordinary USB (wired) mouse, and rebooted.

The problem still remains, although sometimes it takes a few

minutes to trigger it. To recap, I click on the start menu and

hover

with the mouse over the various menu items. Eventually that

triggers

the screen blackout, which lasts roughly 5 seconds. This is

driving

me nuts. Particularly, when I want to scroll down the list of

programs to find something.

Am I doomed to wiping the disk clean and starting over

again

with vista? I do not have the time nor the patience to remove

individual software programs (or drivers) one by one to try to

find

the culprit.

—Howard

P.S. My video card is NVIDIA GeForce FX 5200 (with the latest vista

driver), and my monitor is (which is a Sun 24.1" LCD

Monitor v4)

uses a generic PnP Monitor driver for vista. I installed the

monitor

five months ago, so it has been working fine long before this

problem

Re: strange Vista behavior that just started—screen blackouts with no relation to UAC

surfaced.

Mike wrote:

Is your logitech software loading at startup?
Run msconfig from the
start menu. Click the Startup tab and look for
logitech programs.
Uncheck the logitech modules. Click on OK.
Then reboot. Your
logitech programs and drivers should not be
running now. See if that
isolates the problem to logitech. If so see:
<http://www.vistax64.com/drivers/150128-logitech-g7-wireless-mouse-problems.htm>
, and google for more with "logitech",
"wireless", "problem", "hang",
etc. You'll probably find an answer. Also go
to the logitech site
and make sure you have the latest software
and drivers for your devices.

"Howard Haber" <haber@xxxxxxx> wrote
in message
[news:%aGGk.2597\\$as4.1584@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:%aGGk.2597$as4.1584@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I have noticed a particularly
strange behavior on my
windows vista
system (a Dell Optiplex
GX270), that just started
recently. Here
it is. When I call up the start
menu (not the classic style),
and
my mouse hovers in that
region of the screen for
about 10 seconds or
so (whether I am looking
through program lists or
whatever), the
whole screen will suddenly
go dark for about five
seconds (for no
apparent reason) and then
return to the previous state.

This is of course quite
frustrating when I am going

Re: strange Vista behavior that just started—screen blackouts with no relation to UAC

through the
program list looking for a
particular item. This
blackout can occur
a few times before I finally
reach my target in the start
menu.

This seems to have nothing
to do with UAC (which is
turned on).

This odd behavior started
after I replaced my Dell
wired keyboard
and mouse with a wireless
keyboard and mouse
(Logitech).

In case the latter has
something to do with this, I
plugged in a
wired USB mouse and
removed the wireless mouse
from the room.

However, the same problem
remained. (Windows update
recently
upgraded to Vista SP1, but
this was a few weeks ago, so
there does
not seem to be any
connection.)

I can find no help on the
web, and I don't even know
where to begin
to troubleshoot this
problem.

If anyone out there has any
suggestions (short of wiping
my disk
clean and starting all over
again), I would be most
grateful.

Thanks,

Howard

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