

Re: Blue Screen Error

so i think its another problem.
does anyone know of anything else is could possibly be?

"Rick Rogers" wrote:

Hi,

Uninstall McAfee, does the problem go away? There are plenty of alternatives to Network Associate's bloatware.

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Best of Luck,

Rick Rogers, aka "Nutcase" – Microsoft MVP

<http://mvp.support.microsoft.com/>

Windows help – www.rickrogers.org

My thoughts <http://rick-mvp.blogspot.com>

"lindseyb." <lindseyb@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:3A997BBA-A9C4-4F20-82A2-333967CE99B5@xxxxxxxxxxxxxxxxxxxx

my anti virus program is mcafee. it came with it and i didnt have bluescreen errorss for the first 3 months. now, i get the error around 3 times a day.

"Frenchy" wrote:

lindseyb. wrote:

can someone help me out?
i have a dell inspiron 1520 laptop and i have had it since october07. i always get this blue screen error and it always says its caused by my anti virus program but i don't know what to do.

Problem signature
Problem Event Name:
BlueScreen
OS Version:
6.0.6000.2.0.0.768.3
Locale ID: 4105

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Files that help describe the problem (some files may no longer be available)

Mini092307-01.dmp

sysdata.xml

Version.txt

View a temporary copy of these files

Warning: If a virus or other security threat caused the problem, opening a copy of the files could harm your computer.

Extra information about the problem

BCCode: 1a

BCP1: 00041790

BCP2: C0801094

BCP3: 0000FFFF

BCP4: 00000000

OS Version: 6_0_6000

Service Pack: 0_0

Product: 768_1

thanks.

linds

Why do you think it is your AV causing this (and you didn't say what AV program you are using)??

Next time it happens, write down the large number that it shows, something that will start with (0,0000000A) etc etc. Put them in a note here, as it is those numbers that will point you to the cause of the problem. As it is a Dell, if you download the latest Dell Assistant software, that may also point you to a cause and solution.

Frenchy

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