

# Re: RunDLL error help!

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*Source:*

[http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.performance\\_maintenance/2008-06/msg00](http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.performance_maintenance/2008-06/msg00)

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- *From:* Malke <[malke@xxxxxxxxxxxxxxxxxxxx](mailto:malke@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 27 May 2008 16:25:56 -0700
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ebonyblack87 wrote:

I got a new laptop the end of last year with Vista Home Premium, and got a virus, well a few viruses...

I downloaded AVG anti-virus software, and got rid of them, but since then whenever I turn the laptop on, I get two error pop-ups saying

ERROR LOADING C:\WINDOWS\SYSTEM32\OOKOCXIO.DLL  
and  
ERROR LOADING C:\WINDOWS\SYSTEM32\AELRDVUJ.DLL

I had a look at some of the other advice here, and I haven't been able to do anything about this... so please help!

You have three choices:

1. You can go through the usual virus/malware removal steps, either by yourself or with guided help.  
[http://www.elephantboycomputers.com/page2.html#Removing\\_Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)
2. You can take your computer to a competent local computer professional and have them clean it. Don't use one of those BigComputerStore/GeekSquad type of places. You need to be aware that not all local shops are skilled at removing malware and even if they are, your computer may be so infested that Windows will need to be clean-installed. If possible, have all your data backed up before you take the machine into a shop.
3. Back up all your data and do as Nonny suggested and use whatever method provided by the laptop mfr. (look at its manual or their website or call them if you don't know how) to return the machine to factory condition.

Malke

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MS-MVP

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Don't Panic!