

RE: shared printer not printing from jobs initiated from vista pc

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http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.networking_sharing/2008-06/msg00786.h

- *From:* carl43m <carl43m@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 23 Jun 2008 06:30:01 -0700
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I read somewhere that one has to remove a device driver before unplugging it from the pc , elsewise the pc won't recognize the device and show it in device manager. The printer is attached to the laptop and not the vista desktop. Is that why I can't go onto the vista desktop and find the device driver to remove it? Or is there some other way to locate and remove the drivers?

"Mick Murphy" wrote:

Carl, go into Device manager on both of them, delete the drivers, and start again!
And/or, go into Add and remove programs,(programs and features in vista) and delete from there; redo them
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Mick Murphy - Qld - Australia

"carl43m" wrote:

The situation has some additional aspects to it. When I first got the new desktop I just hooked the printer into the vista machine and the system went and found the vista driver and the printer worked ok. The xp machine shared the printer and it worked ok too. However, I realized a short time afterward that the capabilities of scan/copy and fax would not work because the printer mfg. did not have vista drivers for those activities on this older printer.

I then thought that the printer always worked when it was hooked to an xp machine so I just unhooked the printer and attached it to my laptop xp pc. It can now print/fax/scan/copy attached to the xp pc. I set it up to share on the network and the vista pc can see the printer. What is also interesting is that when I first moved the printer to the xp machine I had to ask the vista machine to connect to the printer. At that time a dialog box asked to install a new driver. I am wondering if that driver might have been an XP driver which could have overridden the original vista printer driver that was installed. Obviously, I am not an expert on these technical aspects. I

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don't know whether the vista machine needs an xp driver because the commands

go back thru an xp machine or it needs a vista driver. Is there anyway I can investigate which printer drivers exist on my vista machine or if I need to uninstall anything in case there is both an XP and a vista driver in conflict on it? Thanks for any suggestions.

"Mick Murphy" wrote:

- 1 Have you set XP to allow file and printer sharing?
2. Do you have the Printer's vista compatible driver installed in your Vista Desktop computer?
3. In vista>Network>Network and Sharing>Add Network device>did you browse for XP's Printer, find it, and install the drivers?

Also below is how to Network XP and Vista

<http://technet.microsoft.com/en-us/library/bb727037.aspx>

Have a read of the above link re Vista File and Printer Sharing.

Permissions/Share info is there as well.

If using Norton, McAfee, Trend Micro I.S., make sure file and printer sharing is enabled in THEIR firewall (or LAN allowed, depending on how their Exceptions are worded in their Firewall)

1st thing to do is make sure that the Workgroup Name of ALL the computers is the SAME.

In Vista Network and Sharing:

Network Discovery: ON (So it can see the other computers)

Network set to Private (Public is for hotspots, airports, etc)

File Sharing: ON

Public Folder Sharing: ON (Vista's Public Folder is the same as XP's Shared Docs)

Password Protected: OFF (unless you want to set up identical usernames and

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passwords (passwords can be different) on ALL computers in your Network) If you have it ON, you will be asked for a username and password when you try to access a Vista computer from an XP computer, or a Vista computer.

Also, run the XP's Home or Small Office Network File and Printer Sharing Wizard to include Vista in your New Network, even if you had an XP Network set up prior to adding a Vista computer to it (redoing the Wizard seems to work for XP machines!).

In My Network Places : Set up a Home or Small Office Network
OR under Accessories > Communications > Network Setup Wizard > Allow File and Printer Sharing.

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Mick Murphy – Qld – Australia

"carl43m" wrote:

I have a printer that is hooked to an XP laptop that works just fine. I have it to be shared on my network with my new vista desktop. The printer shows as available when I am on the desktop. When I try to print I get no error message but nothing happens at the printer. I tried sending two single page jobs to it. I then clicked properties for the printer and tried to cancel the jobs from my desktop. I got an "access denied " message. If I go to my laptop to try and clear out the queue it does not show the jobs as waiting. But every time I am on my laptop it shows the two jobs as waiting. Any way to cancel them and more importantly any ideas on how to get the printer to print them? Thanks.