

## Re: Virus blocking Port25. Cannot send emails from WindowsMail/Out

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*Source:*

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2009-01/msg03095.html>

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- *From:* "Gary VanderMolen" <Gary@xxxxxxxxxxxxxxxx>
  - *Date:* Sat, 24 Jan 2009 00:49:10 -0800
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The four workarounds I listed are the only known ways to get around a port 25 block.

It isn't clear to me why you consider Gmail unsuitable. You can configure a Gmail account to have any From address you want, as long as you register it with Gmail first:

<http://mail.google.com/support/bin/answer.py?hl=en&ctx=mail&answer=22370>

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Gary VanderMolen, MS-MVP (Mail)

"Lex" <Lex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:98BF218F-41EA-4698-871F-03AC6E68CF00@xxxxxxxxxxxxxxxxxxxx>

Hi Gary,

I was already hoping to receive an email from you, as I already read many of your good work helping other people. It's clear why Microsoft made you an MVP!

Thank you for your reply. I read your suggestions but unfortunately for me it doesn't solve my problem.

At home I don't have any problems with my ISP so I don't need a solution for this. As I run multiple online businesses, Gmail is not an option to send mails to my customers and webmail is simply not an option as it is not convenient to manage at all.

As I'm travelling for more than 70% of the year, I never have fixed ISPs for more than a month. I've been doing this for more than 4 years now and so far this problem has not occurred before. Last May, I was here in Mexico as well (Playa del Carmen) and I used the same hotspots (e.g. Starbucks) without any problems.

I've tried on more than 20 different wireless hotspots and including to an ISP by using a network cable in an office. So I think its safe to conclude that the ISP is not the main problem here; unless all hotspots were from the same ISP and all networks I used in May changed to blocking port 25, which is not very likely.

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Your option 3 sounds like a plan but I have no idea how I can check what the ISP is of the specific wireless network that I'm on as sometimes the owner of the wifi network doesnt even know this. If I know the ISP I can contact them to verify.

There have to be other alternatives to the other four options you gave me.

Warm regards,  
Lex

The complete error-message:

The connection to the server has failed. Subject 'Re: Betreff: Ihre Bestellung bei Face2Face, Bestellnummer 4531', Account: 'mail.face2facefotogravur.de', Server: 'mail.face2facefotogravur.de', Protocol: SMTP, Port: 25, Secure(SSL): No, Socket Error: 10060, Error Number: 0x800CCC0E

"Gary VanderMolen" wrote:

What you experienced is normal. As a general rule, the owner of the SMTP server must be the same as the one providing your Internet connection at that moment. For more on this see [http://www.postcastserver.com/help/Port\\_25\\_Blocking.aspx](http://www.postcastserver.com/help/Port_25_Blocking.aspx)

The available workarounds when sending away from home are as follows:

1. Use webmail for sending (via your browser).
2. Ask your home ISP if they have a port other than '25' for SMTP.
3. If you use the same away-from-home connection frequently, substitute the SMTP server belonging to that connection. This is a bit tricky, but if you want to go that route, I can provide more details.
4. If you frequently send from multiple locations, get a free Gmail account, configure it for POP access, and use it for your sending chores. Gmail uses port 465 for SMTP, which is not blocked like port 25 is.

—  
Gary VanderMolen, MS-MVP (Mail)

"Lex" <Lex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:C760E4A1-E9C2-43C7-9809-1D1F479BF0B8@xxxxxxxxxxxxxxxxxxxx>

Telnet shows me that port 25 cannot be accessed.  
Windows Mail gives the following error message

The connection to the server has failed. Subject, Account: ,

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Server:,  
Protocol: SMTP, Port: 25, Secure(SSL): No, Socket Error:  
10060, Error Number:  
0x800CCC0E

support.microsoft.com/kb/191687

Warm regards,  
Lex

"Tom Koch" wrote:

"Lex"  
<Lex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:BB3B1F22-14A2-4669-A3F0-33CC7041DAD2@xxxxxxxxxxxxxxxxxxxxx](mailto:news:BB3B1F22-14A2-4669-A3F0-33CC7041DAD2@xxxxxxxxxxxxxxxxxxxxx)

Dear all,

For the last 2 weeks I'm  
experiencing a major  
problem with Outlook 2007  
(Vista 32 bit) AND  
Windows Mail. I cannot  
send emails.

Something is blocking port  
25 and it aint the ISP, for  
sure. (so no  
smtp.isp.com is required).  
Yes, I checked telnet.  
I am perfectly able to  
receive emails in both  
Outlook and Windows Mail.

How do you know the port is blocked? What  
error message do you receive when  
you try to send a message to yourself?

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Tom Koch  
Awareness is free.  
<http://tomsterdam.com>  
<http://insideoe.com>

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