

Re: windows mail not sending

Source:

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-12/msg00625.html>

- *From:* "Gary VanderMolen" <Gary@xxxxxxxxxxxxxxxx>
 - *Date:* Sat, 6 Dec 2008 12:00:42 -0800
-

As far as free ones? No, but you can try Avast, which is equivalent. Of the paid ones, NOD32 is probably the best.

--

Gary VanderMolen, MS-MVP (Mail)

"greg" <greg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:9369F44F-9D69-40BC-97D6-780FC79C3800@xxxxxxxxxxxxxxxx

Is there a better antivirus to go with than AVG?

"Gary VanderMolen" wrote:

Definitely uninstall McAfee and also use that special removal tool, before you install the free AVG antivirus. Also, when you install AVG, don't use the default install. Select 'Custom' install, which then allows you to unselect installing its troublesome email scanning module.

--

Gary VanderMolen, MS-MVP (Mail)

"greg" <greg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:71AC5A1E-7B81-4B67-AF65-3DC28876FCF4@xxxxxxxxxxxxxxxx

Well that didn't work, as you indicated it probably wouldn't, so I guess the next step is to uninstall McAfee. Several years ago I had a laptop from the company I worked for, the IT guy their installed AVG Free on all our laptops, is that one of the antivirus programs your referring to? If so should I uninstall the old before putting in the new?

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"Gary VanderMolen" wrote:

McAfee antivirus is among the top three troublemakers for Windows Mail. Sometimes it takes a while before symptoms start showing up. First of all, turn off email scanning in McAfee, although that is seldom sufficient. Next, delete that email account (because it has been corrupted by McAfee), restart Windows Mail, then recreate the account.

If the problem continues, the only way you can prove or disprove that McAfee is the culprit is to uninstall it, followed by using their debris removal tool:
<http://service.mcafee.com/FAQDocument.aspx?id=107083&lc=1033>

If you decide to replace McAfee, we can recommend a free antivirus program which is more compatible with Windows Mail:

Instead of switching to a different antivirus, another option is to upgrade to Windows Live Mail (WLM), which is more resistant to the adverse effects of overly intrusive antivirus products:
<http://get.live.com/wlmail/overview>

Even with WLM, you must disable email scanning in the antivirus, for the reason explained here:
<http://thundercloud.net/infoave/tutorials/email-scanning/index.htm>

--

Gary VanderMolen, MS-MVP (Mail)

"greg"

<greg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:FC16D23D-02D3-4501-84A4-ACB9C32BFC18@xxxxxxxxxxxxxxxxxxxx>

Gary, i'm at the end of my rope!!!! I removed the accounts from WM re-installed them, no change. I spoke with ATT,

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they were on the phone with me for two hours no change, said go to MS, who said go to Dell, who want to charge me. Went back to MS, they want to charge me also. For something that has never worked right. My antivirus is McAfee.

Help me Obiwan.....your my only hope!!!!

"Gary VanderMolen" wrote:

If you are sure you are you are entering the correct username and password, one possible cause for that error is account corruption. One thing you should try as a quick fix is to delete that corrupted mail account, restart Windows Mail, then recreate that account.

If that doesn't fix it, more drastic measures will have to be taken.

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Which
antivirus are
you
running?
As a
minimum,
email
scanning in
the antivirus
must be
turned off,
although
that may
not be
sufficient to
eliminate all
bad effects.
In a worst
case
scenario,
your
antivirus
may need to
be
uninstalled.

If turning
off the
email
scanning
function
does not
resolve your
problem,
consider
upgrading
to Windows
Live Mail,
because it is
less prone
to
suffering
bad effects
from overly
aggressive
antivirus
programs.
<http://get.live.com/wlmail/overview>

Email
scanning in

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any
antivirus
must be
disabled, for
reasons
explained
here:
<http://thundercloud.net/infoave/tutorials/email-scanning/index.htm>

--
Gary
VanderMolen,
MS-MVP
(Mail)

"greg"
<greg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in
message
<news:B327F4DA-C929-4D27-81D9-791D492F29B6@xxxxxxxxxx>

Gary,
thanks
so
much
for
your
help,
I
got
with
ATT
and
they
finished
it
up
for
me.....but
I
couldn't
have
got
that
far
without
you.
Now,
after
sending

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out
emails
all
day
WM
has
started
askingfor
the
respective
user
name
and
password
for
each
account.
What
now?

"Gary
VanderMolen"
wrote:

Well,
we
need
to
get
you
a
working
email
account
that
uses
a
port
other
than
25
for
SMTP.
Once
you
have
that
set
up
and

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working
properly,
we
can
take
the
next
step
by
utilizing
that
proven
SMTP
server
in
your
suppersdirect.com
account.

--
Gary
VanderMolen,
MS-MVP
(Mail)

"greg"
<greg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:6ACA1F02-A037-4AFB-A59D-94BD6F287>

I'm
sorry
I'm
even
more
confused.....how
will
setting
up
a
new
account
in
Windows
Mail
change
the
fact

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that
I
can't
send
mail
through
the
two
different
Domain.coms
I'm
involved
with?

"Gary
VanderMolen"
wrote:

If
it's
SBC,
you
can
use
the
send
settings
given
here:
<http://helpme.att.net/article.php?item>

Either
set
up
a
separate
account
in
Windows
Mail
for
AT&T
(SBC),
or
else
substitute
their
send
settings
for

Re: windows mail not sending

it's
SBC.

"Gary
VanderMolen"
wrote:

I'm
not
sure
what
your
reference
to
an
option
in
McAfee
pertains
to.
McAfee
should
not
be
allowed
to
interfere
with
your
email
in
any
way,
shape,
or
form.

AT&T
has
three
major
divisions:
former
SBC,
former
Bellsouth,
and
WorldNet.
Do
you

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know
which
division
you
are
with?
Do
you
have
an
email
address
through
AT&T?
If
so,
what
is
the
part
after
the
@
symbol?

--
Gary
VanderMolen,
MS-MVP
(Mail)

"greg"
<greg@xxxxxxxxxx>
wrote
in
message
<news:F8FACC0B-2>

I
believe
it's
ATT.....ba
to
that
idiot
thing,.....
although
I
do
remember

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Re: windows mail not sending

seeing
something
in
McAfee
or
somewhere,
giving
me
an
option,
so
if
you
can
walk
me
through
it
that
would
be
great!

"Gary
VanderMole
wrote:

You
setti
are
corre
now
but
it
look
like
you
are
runn
into
a
port
25
bloc
see
[http:](http://)

If
you
are

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send
from
home
you
need
to
subs
the
SMTP
serv
below
to
your
home
ISP.
If
you
need
help
with
that,
let
me
know
who
your
home
ISP
is.

Gary
Van
MS-
(Ma

"gre
<gre
wrot
in
mess
new

Re: windows mail not sending

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