

Re: Can't receive mail.

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Source:

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-10/msg02419.html>

- *From:* Jay <Jay@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 17 Oct 2008 18:00:00 -0700
-

Gary,

Thanks for the help. I had my wife's user name and my password. I changed the password and it worked fine.

Thanks again

Jay

"Gary VanderMolen" wrote:

There is no way you can download your wife's email without her username being on the Servers tab.

You have a problem with BellSouth. What good is a second email address if you can't authenticate with it?

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Gary VanderMolen, MS-MVP (Mail)

"Jay" <Jay@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:8C5A4C9D-9F24-46F0-93AF-A0FA321C5F69@xxxxxxxxxxxxxxxxxxxx>

I go to Tools, Accounts, and the only email address listed is my wives. I go to properties and servers, and the user name is the bellsouth user account name for my overall email service that gets authenticated by Bellsouth. I did try to put in my wife's email address and it didn't authenticate.

"Gary VanderMolen" wrote:

On the desktop computer, go to Tools, Accounts, and verify that the only email account shown there is your wife's. Then select that account, click Properties, Servers, and verify that the username field has your wife's email address.

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Gary VanderMolen, MS-MVP (Mail)

"Jay" <Jay@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:ADB50190-9EEC-4D89-B40D-502B5596C2ED@xxxxxxxxxxxxxxxxxxxx

I have a problem receiving email messages.
I have one account with Bellsouth.net,
through my DSL service.
I have two email addresses, one for me and
one for my wife.
I have Vista and Windows Mail on my
laptop, with the account showing my email
address. Works fine.
I just bought a new desktop for my wife,
with Vista.
I set up Windows mail, using her email
address, and the bellsouth
servers:mail.bellsouth.net.
From this computer, I can send emails fine.
But I receive emails sent to my email
address, even though it is not in any
account.
I don't receive emails to my wifes email
address, and there are messages
waiting when I checked her webmail
account.
Strange.....
I removed Google Toobar, No success.
Any ideas?

"Sharon" wrote:

can't send email in Windows
Mail... pls help.

The rejected e-mail address
was 'd_vincent@xxxxxxx'.
Subject 'test',
Account: 'Windows Mail',
Server:
'smtp.att.yahoo.com',
Protocol: SMTP, Server
Response: '530
authentication required - for
help go to
<http://help.yahoo.com/help/us/sbc/dsl/mail/pop/pop-11.html>,
Port: 465,
Secure(SSL): Yes, Server

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Error: 530, Error Number:
0x800CCC78

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Sharon