

Re: Can't receive mail.

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Source:

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-10/msg02381.html>

- *From:* "Gary VanderMolen" <Gary@xxxxxxxxxxxxxx>
 - *Date:* Fri, 17 Oct 2008 16:29:28 -0700
-

There is no way you can download your wife's email without her username being on the Servers tab.

You have a problem with BellSouth. What good is a second email address if you can't authenticate with it?

—
Gary VanderMolen, MS-MVP (Mail)

"Jay" <Jay@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:8C5A4C9D-9F24-46F0-93AF-A0FA321C5F69@xxxxxxxxxxxxxxxxxxxx>

I go to Tools, Accounts, and the only email address listed is my wifes. I go to properties and servers, and the user name is the bellsouth user account name for my overall email service that gets authenticated by Bellsouth. I did try to put in my wife's email address and it didn't authenticate.

"Gary VanderMolen" wrote:

On the desktop computer, go to Tools, Accounts, and verify that the only email account shown there is your wife's. Then select that account, click Properties, Servers, and verify that the username field has your wife's email address.

—
Gary VanderMolen, MS-MVP (Mail)

"Jay" <Jay@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:ADB50190-9EEC-4D89-B40D-502B5596C2ED@xxxxxxxxxxxxxxxxxxxx>

I have a problem receiving email messages.
I have one account with Bellsouth.net, through my DSL service.
I have two email addresses, one for me and one for my wife.
I have Vista and Windows Mail on my laptop, with the account showing my email

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address. Works fine.

I just bought a new desktop for my wife, with Vista.

I set up Windows mail, using her email address, and the
bellsouth

servers:mail.bellsouth.net.

From this computer, I can send emails fine.

But I receive emails sent to my email address, even though it
is not in any
account.

I don't receive emails to my wifes email address, and there
are messages

waiting when I checked her webmail account.

Strange.....

I removed Google Toolbar, No success.

Any ideas?

"Sharon" wrote:

can't send email in Windows Mail... pls help.

The rejected e-mail address was

'd_vincent@xxxxxxx'. Subject 'test',

Account: 'Windows Mail', Server:

'smtp.att.yahoo.com', Protocol: SMTP,

Server

Response: '530 authentication required – for

help go to

<http://help.yahoo.com/help/us/sbc/dsl/mail/pop/pop-11.html>,

Port: 465,

Secure(SSL): Yes, Server Error: 530, Error

Number: 0x800CCC78

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Sharon