

## Re: Windows mail

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*Source:*

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-10/msg01999.html>

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- *From:* "Gary VanderMolen" <[Gary@xxxxxxxxxxxxxxxx](mailto:Gary@xxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 14 Oct 2008 23:14:47 -0700
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The usual reason for that error is this setting:

Go to Tools, Accounts, select that mail account, Properties, Servers. Uncheck the box for "Log on using Secure Password Authentication."

If that setting was already unchecked, the next most likely cause is a non-compatible antivirus. Which antivirus are you using?

Yahoo is a special case.

US-based free Yahoo accounts have webmail access only, no POP access. Windows Mail handles POP mail but not webmail.

There are two Yahoo solutions:

1. How did you access Yahoo mail before? If you are happy with webmail via your browser, you can continue to use that.

2. Pay Yahoo to get their premium "Mail Plus" service:

<http://help.yahoo.com/l/us/yahoo/mail/original/mailplus/overview/index.html>

and use the special settings for that service:

<http://help.yahoo.com/l/us/yahoo/mail/original/mailplus/pop/pop-14.html>

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Gary VanderMolen, MS-MVP (Mail)

"beanie" <[beanie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:beanie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:278FF2E6-6347-403D-8A53-4C28E32F92E1@xxxxxxxxxxxxxxxxxxxx>

Hi Gary,

The error reads: Error popgate unknown command port:110, Secure (SSL), No,Server Error: Ox800ccc90, error number:Ox 800ccc18.

Does this make any sense to you? All I wanted to do was have my two email accounts, one with comcast and one with yahoo show up automatically in one place. Tonight when I went into Windows mail my comcast showed one email received. So that one seems to be working. I didn't check to see if I could send an email yet. Why can't I get yahoo working? Any help would be appreciated. Thanks,

"Gary VanderMolen" wrote:

Re: Windows mail

Right-click on the error message, copy, then paste it into a reply here.  
We can't do much troubleshooting without the complete error message.

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Gary VanderMolen, MS-MVP (Mail)

"beanie" <beanie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:935456A2-2143-4B0D-AA72-24103F9D8C85@xxxxxxxxxxxxxxxxxxxx](mailto:news:935456A2-2143-4B0D-AA72-24103F9D8C85@xxxxxxxxxxxxxxxxxxxx)

I keep getting an error message. Also I am being asked for  
user name and  
password??? Why? I just put in two email accounts. I don't  
know what I did  
wrong?