

Re: Can't send/receive!!

Re: Can't send/receive!!

Source:

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-09/msg03287.html>

- *From:* Mark <Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 30 Sep 2008 07:43:02 -0700
-

Hi Gary,

I really appreciate your help. Went back over it. you were right. I didn't have it set right. Good news: I can now logon and I get email from the google sight.

Bad news: not receiving mail from Mail

Working real late so tonight so I'm going to simply delete the account and start from scratch. One problem I am experiencing is that I don't have the screens that the help instructions provided. Beleive it's the Wizard running. So I am going into tools, accounts, properties, advanced and doing it from there.

I'll let you know how it turns out.

—

Mark

"Gary VanderMolen" wrote:

You're still not following those Gmail setup instructions.
The incoming (POP3) server uses port 995 (not 110), and its SSL option must be enabled.

—

Gary VanderMolen, MS-MVP (Mail)

"Mark" <Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:DE940AB6-7D61-438B-8A4A-1930AAF70CD5@xxxxxxxxxxxxxxxxxxxx>

Well, I got closer. I can now send and receive email on Gmail Microsoft Mail pops up two messages:

The connection to the server has failed. Account: 'pop.gmail.com', Server: 'pop.gmail.com', Protocol: POP3, Port: 110, Secure(SSL): No, Socket Error: 10060, Error Number: 0x800CCC0E

and...

The connection to the server has failed. Account: 'pop.gmail.com (1)', Server: 'pop.gmail.com', Protocol: POP3, Port: 110, Secure(SSL): No, Socket Error: 10060, Error Number: 0x800CCC0E

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In properties, I changed both incoming pop.gmail.com and outgoing smtp.gmail.com to 465 –after first doing just outgoing– and enabled SSL on both as well.

Gary, sorry this is turning into such a headache for you. I feel bad. Please let me know if the Yahoo pay plan is easier to install and I'll just do that.

—
Mark

"Gary VanderMolen" wrote:

You're using incorrect port and SSL settings for Gmail. For sending, use port 465 (instead of 25), with the SSL option enabled. Be sure to follow all the settings given in the instructions: <http://mail.google.com/support/bin/answer.py?answer=86383>

—
Gary VanderMolen, MS–MVP (Mail)

"Mark" <Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:47ADFB28–D56A–4E03–9F18–C040EB5E8FBD@xxxxxxxxxxxxxxxxxxxx>

Gary,
UGGHHHH. I really appreciate your help. I took your advice and set up a Gmail account. Nope, that didn't happen. Tried to send an email thinking it was set up and this is the message I got: The message could not be sent. The authentication setting might not be correct for your outgoing e–mail [SMTP] server. For help solving this problem, go to Help, search for "Troubleshoot Windows Mail", and read the "I'm having problems sending e–mail" section. If you need help determining the proper server settings, please contact your e–mail service provider.

The rejected e–mail address was 'XXXXXX@xxxxxxxx'. Subject 'test send', Account: 'pop.gmail.com', Server: 'smtp.gmail.com', Protocol: SMTP, Server Response: '530 5.7.0 Must issue a STARTTLS command first.

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m73sm1126699rnd.0',
Port: 25, Secure(SSL): No, Server Error:
530, Error Number: 0x800CCC78

I checked the smtp. I have it as
smtp.gmail.com That is what is in the
directions. Any idea what to do??? I am sooo
close to getting this done.

Thank you for your help, Gary. It's like Star
Wars. "Obie one, you are my
only help"

--
Mark

"Gary VanderMolen" wrote:

You can keep using your
Yahoo email address via
webmail, using your
browser. If you want to use
a desktop email program
like Windows Mail,
pay Yahoo to get their
premium "Mail Plus"
service:

<http://help.yahoo.com/l/us/yahoo/mail/original/mailplus/overview/index.html>

and use the special settings
for that service:

<http://help.yahoo.com/l/us/yahoo/mail/original/mailplus/pop/pop-14.html>

Alternatively, get a free
email account from Gmail:

<http://gmail.com>

and set that up in Windows

Mail:

<http://mail.google.com/support/bin/answer.py?answer=86383>

--
Gary VanderMolen,
MS-MVP (Mail)

"Mark"

<Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:27A1B5B3-5708-4F30-BCEB-C57B93475AAC@xxxxxxxxxxxxxxxxxxxx>

Re: Can't send/receive!!

Thanks
Gary. That
did help. I
have
wireless
internet
access via
my
roommates
modem.
They have a
Verizon
account
with their
desktop and
laptop
so I give
them \$20 a
month.
Very
economical.
I was
obviously
naive
thinking
I could just
get a Yahoo
email
address,
start up
Mail, set up
my contact
list, and be
done.
What would
you
suggest?
Let's
assume
using Mail
as my email
program
and
keeping my
Yahoo
email
address
(one thing I
did right. I
haven't
given

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anyone my
email
address
until I make
sure I can
use it). And
don't
hesitate
to explain it
to me as
you would a
ten year old.
And again,
thank you
for your
time!

--
Mark

"Gary
VanderMolen"
wrote:

Just
paying
for
computer
hardware
and
software
does
not
get
you
a
connection
to
the
Internet.
Windows
Mail
is
simply
a
piece
of
software,
it
does

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not
provide
entitlement
to
connection
service.

Your
ISP
(Internet
service
provider)
is
the
company
who
provides
your
connection
to
the
Internet.
Typically
this
can
be
a
slow
dial-up
connection,
or
a
much
faster
broadband
connection
from
your
cable
company
(Comcast,
RoadRunner,
etc.)
or
a
DSL
connection
from
your
telephone
company

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(Verizon,
AT&T/SBC).

When
you
signed
up
for
Internet
service,
they
should
have
given
you
an
email
address.

Yahoo's
Mail
Plus
service
works
fine,
but
all
it
does
is
give
you
an
email
address
and
the
right
to
use
their
mail
servers.

It
does
not
give
you
a
connection
to
the

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Internet.
I
don't
want
you
to
pay
Yahoo
\$20
per
year
for
something
that
you
may
already
be
entitled
to
through
your
ISP
for
no
added
cost.

--
Gary
VanderMolen,
MS-MVP
(Mail)

"Mark"
<Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:FBEA8095-8BB5-47F5-8154-305F910DAFEF@xxx

Hi
Gary,
O.K.
as
choices
are
good.
Some
questions:

Re: Can't send/receive!!

What
is
an
ISP?
Where
would
I
find
my
assigned
email
address?
I
purchased
this
with
'07
Vista
Home
and
Student
with
Microsoft
Mail.
Is
Microsoft
Mail
my
ISP?
Paying
\$20
per
year
is
not
a
huge
issue.
Just
want
to
make
sure
it
will
work.
Also,
can
I
access
email

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from
another
computer
using
Mail,
Yahoo,
or
both?
Thanks
again,
Gary.

I
work
crazy
hours
but
I
will
be
responding
back
as

I
want
to
get
this
done.
Thanks
again,
Gary!!!

--
Mark

"Gary
VanderMolen"
wrote:

Well,
you
have
four
choices:
a)
Continue
to
use
your
free

Re: Can't send/receive!!

Yahoo
account,
but
only
through
a
web
browser.

or
b)
Pay
Yahoo
\$20
per
year,
which
gets
you
their
premium
Mail
Plus
service:

<http://help.yahoo.com/l/us/yahoo/mail/origin>

or
c)
Switch
to
a
different
email
address
by
getting
a
free
Gmail
account:

<http://gmail.com>.

or
d)
Who
is
your
ISP?
You
can
use
your
ISP-provided
email

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address.

--

Gary
VanderMolen,
MS-MVP
(Mail)

"Mark"

<Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:68602AF2-52F6-47FF-A0C8-892EF

Hi

Gary,

Yes,

it's

a

free,

U.S.

based

account.

What

should

I

do

next??

I

kinda

like

the

email

address

I

created

(even

I

can

remember

it!!)

but

I

can

begin

again

if

that

is

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the
best
bet.
Most
important
issue:
Need
to
get
Mail
setup
right
the
first
time.
THANK
YOU
FOR
YOUR
TIME
--
Mark

"Gary
VanderMolen"
wrote:

Is
your
Yahoo
email
account
a
free
one,
a
paid
one,
or
an
ISP-partnered
one?
US-based
free
Yahoo
accounts
have
webmail
access

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Re: Can't send/receive!!

only,
no
POP
access.
Windows
Mail
handles
POP
mail
but
not
webmail.

If
you
have
the
premium
(paid)
service
that
Yahoo
calls
"Mail
Plus",
use
the
special
servers
and
settings
for
that
service:

<http://help.yahoo.com/l/us/ya>

--

Gary
VanderMolen,
MS-MVP
(Mail)

"Mark"
<Mark@xxxxxxxxxxxxxxxxxxxxx
wrote
in
message
<news:FCB8058D-B277-447>

Re: Can't send/receive!!

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Hi
Hal,
Sorry
for
delay
as
I
appreciate
your
help.
Yes,
I
have
McAfee
security
suite.
I
was
trying
to
set
up
Microsoft
Mail
when
something
went
wrong.
Keeps
popping
up
a
LOGON
box
asking
for
User
name
and
Password.
When
I
type
it
in
it
keeps
saying
invalid.
Could
I

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Re: Can't send/receive!!

have
screwed
that
up?
The
exact
message
I
get
is:
The
message
could
not
be
sent.
The
authentication
setting
might
not
be
correct
for
your
outgoing
e-mail
[SMTP]
server.
For
help
solving
this
problem,
go
to
Help,
search
for
"Troubleshoot
Windows
Mail",
and
read
the
"I'm
having
problems
sending
e-mail"
section.

Re: Can't send/receive!!

Re: Can't send/receive!!

If
you
need
help
determining
the
proper
server
settings,
please
contact
your
e-mail
service
provider.

The
rejected
e-mail
address
was
'xxxxx@xxxxxxxxxx'
Subject
'Re:
Welcome
to
Windows
Mail',
Account:
'pop.mail.yahoo.com'
Server:
'smtp.mail.yahoo.com'
Protocol:
SMTP,
Server
Response:
'530
authentication
required
-
for
help
go
to
<http://help.yahoo.com>
Port:
25,
Secure(SSL):
No,
Server
Error:

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Re: Can't send/receive!!

530,
Error
Number:
0x800CCCC78
Oh,
and
it
gets
better.
I
can't
post
a
question
on
the
discussion
board.
No
dialog
box
appears.
Only
way
I
can
communicate
is
via
reply.
Any
help
is
really
appreciated.
Just
want
to
get
this
up
and
running
so
I
can
move
on
with
life.
It

Re: Can't send/receive!!

Re: Can't send/receive!!

may
take
a
day
or
two
before
I
can
respond
to
anything
you
can
think
of
as
work
doesn't
allow
me
computer
access.

Re: Can't send/receive!!