

## Re: Can't send email from Windows Mail Live

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*Source:*

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-08/msg03035.html>

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- *From:* SLC <[SLC@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:SLC@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 26 Aug 2008 16:14:08 -0700
- 

There is no Accounts listed under Tools (on my Yahoo toolbar)..only Internet Options. Am I missing something?? And Where?? I have made all the changes you said to do but this is what I got when I tried to respond to an email in Microsoft Life Mail:

The message could not be sent because the server rejected the sender's e-mail address. The sender's e-mail address was 'slcrac@xxxxxxxxxxxxx'.

Subject 'Re: MCC Landscaping'

Server Error: 530

Server Response: 530 authentication required – for help go to

<http://help.yahoo.com/help/us/sbc/dsl/mail/pop/pop-11.html>

Server: 'smtp.att.yahoo.com'

Windows Live Mail Error ID: 0x800CCC78

Protocol: SMTP

Port: 25

Secure(SSL): No

"Gary VanderMolen" wrote:

Let's get your Windows Mail and/or Windows Live Mail fixed up. Account setup is the same for both programs. Go to Tools, Accounts, select the 'Yahoo Mail' account, click Properties. Go to the Servers tab. Looks like you have the correct mail server names, smtp.att.yahoo.com for outgoing, and pop.att.yahoo.com for incoming. Be sure to checkmark the box for "My server requires authentication". Click the Advanced tab. Make the incoming port number 995, and the outgoing port number 465. Both servers require the SSL option checked. Click OK. Try sending.

As far as bringing your existing folder email down from the server, it can be done. Temporarily clean out the Inbox folder in your WM and/or WLM. You can create a Hold folder and move the Inbox messages to it.

Then go to <http://mail.yahoo.com> in your browser and log in with your AT&T credentials. Move the Inbox messages to a temporary Hold folder. Move the messages from the folder you want into the Inbox folder.

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Close webmail. Open your email client (WM/WLM) and download. Move the downloaded messages to a new custom folder of your choice. Repeat this process as many times as necessary. Remember that a POP email client can only download whatever is in the Inbox folder on the server.

Another consideration is whether you want to keep copies of all messages on the server. If you do, Windows Live Mail does so by default, but Windows Mail requires a setting change which you should do before you download anything: go to Tools, Accounts, select your mail account, Properties, Advanced, enable "Leave a copy of messages on server." Depending on how much server space your ISP allows, you may want to select one or both of the two associated 'remove' options.

--  
Gary VanderMolen, MS-MVP (Mail)

"SLC" <SLC@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:48CF849F-53F0-48DA-BCF0-418563E92EAA@xxxxxxxxxxxxxxxxxxxx](mailto:news:48CF849F-53F0-48DA-BCF0-418563E92EAA@xxxxxxxxxxxxxxxxxxxx)

ok, you convinced me that I need to give Yahoo the boot. It's crazy to have to go through all those bells and whistles to email a link. I'd appreciate the help with getting Windows Mail (live?) going. I assume this means all my folders and contacts in Yahoo mail will not transfer as well? That's going to be a bummer.

"Gary VanderMolen" wrote:

I do understand exactly what you want. The problem is that Vista by default has set Windows Mail as the mail client that will respond when you click on a MailTo link on a web page such as Craigslist. The only way to change that default is to install a different mail client. Yahoo has not seen fit to update its XP fix for Vista. You should complain to Yahoo about that. Until such time as Yahoo comes out with an updated fix, all you can do is copy the link from Craigslist and paste it into your Yahoo webmail screen. Either that, or I can help you to get Windows Mail working for you.

--  
Gary VanderMolen, MS-MVP (Mail)

Re: Can't send email from Windows Mail Live

"SLC" <SLC@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:8F5FF6B6-E18C-406F-AC7A-E2B32FDC61FA@xxxxxxxxxxxxxxxxxxxx

Thanks...Yes, I did see your message concerning using yahoo webmail via my browser. Those instructions are apparently written for XP because I can no longer locate/pull down the mail option (per these instructions). I know what I'm looking for because I've used it on my old XP. Let me be clear again: I am fine using Yahoo mail with my IE browser...no problems there. I don't want WML or WM to open when I want to email from an open browser window. Infact, I don't want to use either of these programs at all. Sounds simple but obviously it's not. Can you still suggest something?  
Sherri

"Gary VanderMolen" wrote:

Your settings are not correct. Before I go into the details, did you see my post about using webmail via your browser? There is no point in getting you set up in an email program if you would rather use webmail through Internet Explorer.

--

Gary VanderMolen,  
MS-MVP (Mail)

"SLC"  
<SLC@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
news:89A88D8F-08F6-4F6C-A249-90BDD9DE76C5@xxxxxxxxxxxxxxxxxxxx

I've  
changed  
everything  
you  
suggested...now

Re: Can't send email from Windows Mail Live

I get this  
message  
when  
attempting  
to send this  
link from  
IE:  
Windows  
Live Mail  
immediately  
opens...just  
AT&T  
Yahoo Mail  
to be the  
one  
default???

The  
message  
could not be  
sent  
because the  
server  
rejected the  
sender's  
e-mail  
address.  
The sender's  
e-mail  
address was  
'slcrac@xxxxxxxxxxxxxx'.

Subject  
'RockBuilt  
Lofts'  
Server  
Error: 530  
Server  
Response:  
530  
authentication  
required –  
for help go  
to  
<http://help.yahoo.com/help/us/sbc/dsl/mail/pop/pop-11.html>  
Server:  
'smtp.att.yahoo.com'  
Windows  
Live Mail  
Error ID:

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Re: Can't send email from Windows Mail Live

0x800CCC78

Protocol:

SMTP

Port: 25

Secure(SSL):

No

"Gary

VanderMolen"

wrote:

That  
setting  
is  
in  
the  
same  
place  
it  
was  
under  
XP's  
OE:  
Tools,  
Accounts,  
select  
that  
mail  
account,  
Properties,  
Servers.  
Check  
the  
box  
for  
"My  
server  
requires  
authentication".

Incidentally,  
you  
are  
using  
obsolete  
port  
settings,  
so  
that  
may

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also  
impair  
your  
ability  
to  
send.  
Go  
to:  
<http://helpme.att.net/article.php?item=10918>  
and  
use  
the  
settings  
shown  
in  
the  
the  
last  
paragraph  
on  
that  
page.

--  
Gary  
VanderMolen,  
MS-MVP  
(Mail)

"SLC"  
<SLC@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:385BBB27-894B-40E8-BF07-85336C561A1A@xxx>

And  
I  
would  
locate,  
change  
that  
information  
where?  
I'm  
really  
lost  
using  
this  
Vista..miss

Re: Can't send email from Windows Mail Live

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XP

"Frank  
Saunders  
MS-MVP  
IE,OE/WM"  
wrote:

"SLC"  
<SLC@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:FFBFF1E5-8D6B-4621-BD44-A2E9>

I  
have  
a  
new  
HP  
Touch  
Smart  
desktop..runs  
Vista.  
My  
ISP  
is  
AT&T  
Yahoo.  
My  
mail  
program  
is  
set  
up  
with  
AT&  
T  
pop  
settings  
and  
my  
email  
address  
is  
linked  
to  
this  
account.  
This

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mail  
account  
works  
fine.

I  
recently  
attempted  
to  
send  
a  
link  
from  
IE...much  
to  
my  
surprise,  
windows  
Mail  
opened...downloaded  
everything  
that  
was  
in  
my  
yahoo  
mail  
account  
but  
would  
not  
allow  
me  
to  
send  
the  
link.  
Error  
message:

The  
message  
could  
not  
be  
sent.  
The  
authentication  
setting  
might  
not

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be  
correct  
for  
your  
outgoing  
e-mail  
[SMTP]  
server.  
For  
help  
solving  
this  
problem,  
go  
to  
Help,  
search  
for  
"Troubleshoot  
Windows  
Mail",  
and  
read  
the  
"I'm  
having  
problems  
sending  
e-mail"  
section.  
If  
you  
need  
help  
determining  
the  
proper  
server  
settings,  
please  
contact  
your  
e-mail  
service  
provider.

The  
rejected  
e-mail  
address  
was

Re: Can't send email from Windows Mail Live

'slcrac@xxxxxxxxxxxxxx'.

Subject

'RockBuilt

Lofts',

Account:

'Yahoo

Mail',

Server:

'smtp.att.yahoo.com',

Protocol:

SMTP,

Server

Response:

'530

authentication

required

–

for

help

go

to

<http://help.yahoo.com/help/us/sbc/ds/>

Port:

25,

Secure(SSL):

No,

Server

Error:

530,

Error

Number:

0x800CCCC78

I've

done

all

I

can

to

correct

this...just

can't

do

it.

What

am

I

missing?

Of

note

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also..I  
downloaded  
Windows  
Mail  
live  
at  
some  
point  
during  
my  
frustration  
because  
it  
referred  
to  
being  
able  
to  
link  
all  
email  
accounts...well,  
that  
didn't  
happen  
so  
I  
probably  
messed  
that  
up  
as  
well.

nothing  
like  
a  
new  
computer  
to  
make  
you  
want  
the  
old  
one  
back!!

Sounds  
like

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Re: Can't send email from Windows Mail Live

you  
haven't  
checked  
the  
box  
"My  
server  
requires  
authentication".

--  
Frank  
Saunders  
MS-MVP  
IE,OE/WM  
Do  
not  
reply  
with  
email