

Re: cant send email

Source:

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-08/msg01494.html>

- *From:* "Gary VanderMolen" <Gary@xxxxxxxxxxxxxxxx>
 - *Date:* Tue, 12 Aug 2008 12:08:31 -0700
-

You're welcome.

I can provide more specific help if you provide more details.

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Gary VanderMolen, MS-MVP (Mail)

"john" <john@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:F847CCEC-4E4C-492B-AC5D-F185FE89F4F1@xxxxxxxxxxxxxxxxxxxx>

Thanks for your comments.

I will elaborate on which option I will use.

For me, it seems all a bit confusing, as I only would like to use a basic program.

In any case thanks for your help

"Gary VanderMolen" wrote:

Comments inline.

"john" <john@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:5D9985FF-A563-4E5B-A55A-251234703C39@xxxxxxxxxxxxxxxxxxxx>

Thanks for your extensive answer.

However, I am not sure if I understand correctly.

1. Using web-email will diminish the benefits of using an application like Windows Mail

It is a quicky workaround. I would normally recommend that option only for

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someone who is going on a short trip with a laptop.

2. My co-workers are using port 25.

From home, from the office, or from elsewhere? Different connection providers have different rules.

3. "Substitute the SMTP server belonging to your connection provider" not sure what this means in practice

It boils down to the basic question, which you have not answered: Which Internet connection provider were you using when you got that error message? As I said before, you can't use a port 25 SMTP server unless it belongs to your current connection provider.

4. I understand, but it comes down to point 1. again basically.

Noty really. Gmail offers POP access so you can use Windows Mail, and Gmail allows you to use any From address, so your correspondents won't know the difference.

--

Gary VanderMolen, MS-MVP (Mail)

"Gary VanderMolen" wrote:

I don't recall seeing your problem statement before.

Had I seen your error message, I would not have suggested uninstalling Norton or switching to WLM.

The error message indicates a port 25 block. For more on this issue, see

http://www.postcastserver.com/help/Port_25_Blocking.aspx

JEcorporate does not appear to be an ISP. Therefore, your real ISP

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will block any attempts to use a non-owned SMTP server on port 25.

As a general rule, the owner of the SMTP server must match the entity providing the Internet connection.

The available workarounds are as follows:

1. Use webmail for sending (via your browser).
2. Ask Jecorporate if they have a port other than '25' for SMTP.
3. Substitute the SMTP server belonging to your connection provider.
4. If you frequently send from multiple locations (such as from a laptop), get a free Gmail account, configure it for POP access, and use it for your sending chores.
Gmail uses port 465 for SMTP, which is not blocked like port 25 is.

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Gary VanderMolen, MS-MVP (Mail)

"john"
<john@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:E0117479-BA18-4BD0-B64C-E06163540057@xxxxxxxxxxxxxxxxxxxx

Hello,

Having similar problems.
Uninstalled Norton as suggested. Now running Antivir Personal. Also installed Windows Live Mail, as suggested. with no effect.

Can receive, cant send.

Error:
The connection to the server has failed. Subject 'a',
Account:
'mail.jecorporate.com',
Server:
'mail.jecorporate.com',

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Protocol: SMTP, Port:
25, Secure(SSL): No,
Socket Error: 10060, Error
Number: 0x800CCC0E

Furthermore did I copy the
exact details of my
coworkers, who dont have a
problem with sending
mails..

Thanks for help!