

Re: Error Message: Unable to connect to News Server

Source:

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.mail/2008-07/msg02885.html>

- *From:* "Gary VanderMolen" <Gary@xxxxxxxxxxxxxx>
 - *Date:* Tue, 29 Jul 2008 13:34:06 -0700
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Before you go to the extent of reinstalling Vista, try a different news reader program. Your problem doesn't appear to be caused by Windows Mail, but you never know until you try something else. For a quick test, install Thunderbird, and try its news reader. For a more elaborate test, install Windows Live Mail, which will import all your WM settings, accounts, and emails.

<http://www.mozilla.com/en-US/thunderbird/>
<http://get.live.com/wlmail/overview>

If no improvement, try a Telnet test. If you have not already installed the Telnet client, go to Control Panel, Programs and Features, and in the left pane click on "Turn Windows features on or off". It will take a while for that window to load. Scroll down to Telnet Client, select it, click OK. Now open a Command Prompt and type telnet news.telkomsa.net 119 Press Enter and wait for a response. Let me know if the server responds.

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Gary VanderMolen, MS-MVP (Mail)

"Toppiegtrs" <Toppiegtrs@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:12341412-2F68-4196-A0CF-AD53DA5B5F06@xxxxxxxxxxxxxxxxxxxx

Yes, I have in fact been connected via ADSL line to the ISP: Telkomsa.net. Sending/reading normal email with no problems. My ISP techy states their news server is running normal. Reading news messages from Microsoft Communities News Message server poses no problem at all. Speed and access is fast. On news.saix.net news server, however, the error message still persists via port 119. I've disabled and later uninstalled all antivirus programs and also opened my firewall completely. NO CHANGE in error message status. I am now contemplating reinstalling Windows Vista Business, but would like any other positive feedback before doing this drastic step.

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Any advice/help greatly appreciated.

"Gary VanderMolen" wrote:

news.telkomsa.net is an alias for news.saix.net. Both have the same IP address. The server is definitely live, but I was not able to connect to it on port 119. That's not unusual because some ISPs restrict usage to users actually on their network. Were you in fact connected to the Internet via SAIX when you got that error message?

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Gary VanderMolen, MS-MVP (Mail)

"Toppiegtrs" <Toppiegtrs@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:DEED782F-1965-429C-B0CC-3AE7BAFEB90F@xxxxxxxxxxxxxxxxxxxx

Connected to "news.saix.net" news server I get the following error message:

Error Message:

"Unable to connect to server."
Configigation:
Account:news.telkomsa.net
Protocol: NNTP
Port: 119
Secure(SSL):0
Code:800ccc0e

My System Configuration is a s follows:
Operating System: Windows Vista Business Edition
eMail/News Reader program: Windows Mail
Internet connection: Via ADSL router.
Antivirus Program: PC Tools Antispyware Doctor – Updated & Current
Reading eMail messages – No problem!; but

Reading/connecting to Newsgroups/servers
I find connecting to the above news server come up with above error message.
However, after trying for more than 10 minutes, it finally does connect
and newsgroup messages then download fine.

This is unusual since I had no problem connecting to news servers before.
I have not installed any new programs for more than 30 days.
I've checked/changed: Antivirus settings/Security

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settings/Parental

control/Add-on controls/etc.

My ISP says all news servers are working fine on their side

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Anyone / Network specialistsPlease help.

email address: groengtrs@xxxxxxxxxxxxx