

Re: Vista Upgrade a Slap in the Face to MS Customers

Source:

http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.installation_setup/2008-07/msg00781.htm

- *From:* "Mark H" <jmhonzell@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 23 Jul 2008 06:56:00 -0500
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Since you have now wasted days installing Vista both legally and illegally, then complaining it wouldn't work, why don't you take the "hours" needed to do it correctly:

- Format the drive.
- Install XP (no need to activate)
- Upgrade to Vista.
- Uncheck the box to Auto-Update during installation.
- Do not automatically activate (it wouldn't work anyway.)
- When done installing, then go to manufacturer websites for the components you own and update drivers.
- Install a free anti-virus.
- Start the activation process from the System Properties page and call MS with the number provided when told your key is already in use.
- Answer "No" to the one question they will ask and enter the numbers they provide you. (<5 minute call)
- No lengthy discussion required.
- Install any additional software you want to use.
- Turn on Auto-Update and install all updates from MS.
- Now, make a full backup or image so that your next "install" takes only 20 minutes. (Recovering your backup.)

If this fails, take it to a shop and have it fixed.
We can't solve your frustration with MS.

"Dr. Raymond Blacketer" <DrRaymondBlacketer@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:E2666183-DA5C-4656-A693-87922F2D698B@xxxxxxxxxxxxxxxxxxxxx

I have been a Microsoft customer since the DOS days, well over twenty years

now, and I am fed up with MS. I installed an upgrade version of Vista,

using

the ridiculous method of installing it from XP, but there were problems

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with

the installation. I reinstalled Vista (clean install), assuming that once

I

had activated it, I could reactivate it. That would be fair and

reasonable,

but it turns out that neither of these terms mean anything to Microsoft. I spent an entire day restoring/reinstalling all my programs, settings, and documents. Now, because MS says my product key is invalid, I either have

to

spend more days reinstalling and reconfiguring, or pay a few hundred bucks

or

something for a new license, or vista will stop working fully in a few

weeks.

I paid for XP (not to mention W98, WME, W95, Windos 3.0, various versions

of

DOS, Office for Dos through Office 2007, etc. etc. etc.) and I am

therefore

eligible to upgrade to vista; but MS had made it terribly complicated, and simply wants to extract more money out of its customers, even the long

time,

loyal ones, who must be a rapidly decreasing breed.

I can understand the need to have some kind of proof that the installer

owns

a legit copy of XP, etc, but the hoops one has to jump through for a clean install are simply ridiculous. If I had any confidence that Mac could run

the

software I need, I'd be there.

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Even when I try to contact customer support, they want to charge me \$60 bucks just for listening. Microsoft is damnable.