

Re: Right Click Crashes Windows Explorer

Source:

http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.installation_setup/2008-06/msg00032.htm

- *From:* "Ramesh, MS-MVP" <ramesh@unknownhost>
 - *Date:* Wed, 18 Jun 2008 10:45:41 +0530
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Interesting! So, it's the context menu handler shell extension in either case. Wondering why troubleshooting using ShellExView did not isolate the problem...

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Regards,

Ramesh Srinivasan, Microsoft MVP [Windows Shell/User]
The Winhelponline Blog: <http://www.winhelponline.com/blog>
Windows® Troubleshooting: <http://www.winhelponline.com>

"Terry Smerling" <smerling@xxxxxxxxxxxxxxxx> wrote in message
<news:%23WzWJPM0IHA.2068@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Someone tipped me off to a simple fix. Using Regedit I changed Powerdesk Menu to zPowerdesk Menu in HKEY_CLASSES_ROOT*\shellex\ContextMenuHandlers\PowerDesk Menu. Apparently by doing this I insured that PowerDesk's Context Menus load last, and that was all it took. Thank you for your attentive responses.

"Ramesh, MS-MVP" <ramesh@unknownhost> wrote in message
<news:OeM66zF0IHA.3884@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Hi Terry,

What about other shell extensions (not only Context Menu handlers). Have you tried temporarily disabling them as well?

Secondly, see if the Event Viewer provides any clue on the Windows Explorer crash. Click Start, type eventvwr.msc. Check the Application and System logs (match the date/time when the crash occurred.)

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Regards,

Ramesh Srinivasan, Microsoft MVP [Windows Shell/User]

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"Terry Smerling" <smerling@xxxxxxxxxxxxxxxx> wrote in message
<news:OjujSi8zIHA.4040@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Thank you for the quick reply. Before I posted I tried
ShellExView and
disabled all non-MS context menu handlers, but the problem
continued
nonetheless. Any other ideas?

"Ramesh, MS-MVP" <ramesh@unknownhost> wrote in
message
<news:OnBoVN8zIHA.6096@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Hi Terry,

This is most likely caused by a third-party
shell extension. See
"Method 2" here:

Right-click is slow or weird behavior
caused by context menu handlers:
<http://windowsxp.mvps.org/slowrightclick.htm>

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Regards,

Ramesh Srinivasan, Microsoft MVP
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"Terry Smerling"
<smerling@xxxxxxxxxxxxxxxx> wrote in
message
<news:770EB508-24DD-4B4D-9148-EB5139905D1B@xxxxxxxxxxxxxxxxxxxx>

Each time I attempt a right
click to access the context
menu Windows
Explorer crashes. This is
true whether I use Explorer
or PowerDesk
Pro 7 as my file manager.

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As a result I am unable to
zip files,
rename files or run
executables as the
Administrator. The error
message I get is simply that
"Windows Explorer has
stopped working."
I suspected that possibly
Norton 360 was the culprit,
but I disabled
Norton 360 and the problem
persists. I believe this
problem did not
start until I installed Vista's
SP1. I am running Vista
Home Premium
on a powerful MicroExpress
machine with ample RAM.
Any ideas or
suggestions would be
greatly appreciated.