

Re: WD MyBook 250 Gb external HD

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http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.hardware_devices/2008-08/msg00280.htm

- *From:* "Timothy Davis [MSFT]" <tidavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 13 Aug 2008 11:30:17 -0700
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WD drives are supported on Vista – they all use the inbox class driver for drive access (there is a HID button driver for some of their models which you don't necessarily have to install – but can. It is located on WD's website).

Can you use diskpart to mount the drive and assign a drive letter?

I have had a similar experience with a drive that was dying. Does the drive still work on other systems?

"Andy G" <georgi66@xxxxxxxxxx> wrote in message
[news:OYF7UIW\\$IHA.3908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:OYF7UIW$IHA.3908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Yeah, I tried to do all that and, to recap, it shows up in Device Manager, which lists it as working properly. However, there is no sign of it in Explorer or in Computer. When I look in Admin Tools under Disk Management, it is shown as Disk 1, but with no drive letter. If I select it and right click and choose "Change Drive Letter and Paths", I get an error message saying:

"The operation failed to complete because the Disk Management console view is not up to date. Refresh the view using the Refresh Task. If the problem persists close the Disk Management console, then restart Disk Management, or restart the computer."

As you will guess, neither refreshing nor restarting makes any difference. What on earth do I do to perform this apparently simple operation?

Andy

"Wandering" <amore.dei@xxxxxxxxxxxx> wrote in message
[news:%23Qi\\$P6V\\$IHA.528@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:%23Qi$P6V$IHA.528@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

"Andy G" <georgi66@xxxxxxxxxxxx> wrote in message
[news:%23VIAxmV\\$IHA.3964@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:%23VIAxmV$IHA.3964@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Is this or is this not supported in Vista? Anyone know? It worked fine in XP, and it shows up in Device Manager, but I

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can't get a drive letter!!

Thanks in advance

Andy

Mine worked fine on Win98, XP, and is working daily for a year or more in Vista. Try right clicking "computer" and selecting "manage" and then Disk Management. You should be able to see the drive by name, and by right clicking it assign a letter to it. Please note, it won't likely be the same letter the other systems applied to it. It will probably be around K L M or so.

If Vista doesn't see it, boot again into your bios setup, and make sure the bios sees it. It is probably there alright, and working fine but has no drive letter, if Device Manager can see it. Assign the letter in Disk Manager.

Good luck.