

## Re: Graphic card install hangs Vista after crcdisk.sys

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*Source:*

[http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.hardware\\_devices/2008-06/msg01180.htm](http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.hardware_devices/2008-06/msg01180.htm)

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- *From:* "Bob Knowlden" <nkbob@xxxxxxxxxxxx>
  - *Date:* Thu, 26 Jun 2008 19:07:36 -0400
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Sorry, the response wasn't particularly thoughtful.

The M2N68-LA board is, I see, an HP OEM version. I take it that HP support wasn't helpful. What did they suggest? Clean installing the OS with the new graphics card in place? (That might work, but it would take a lot of time.)

Another random suggestion: did you try clearing the CMOS? It appears that the mainboard has a jumper for that. (I have found that helpful, when changing graphics cards under Vista.)

I have had no trouble with the generic Vista X64 drivers for my graphics card, but I have an Intel (P35) chipset.

Good luck.

"dain waris" <dainwaris@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:5E036F3E-7115-479C-A1C8-955E40488EFD@xxxxxxxxxxxxxxxxxxxx>

Thanks, that's a thoughtful response, but one I've already attempted. In fact, that is the prescribed method of installing the graphics card per the manufacturer. I still get the blank screen on startup. I first thought that my problem was being ineffective at disabling the onboard graphics beyond disabling the nvidia driver and switching the bios to prefer the pci-e slot—that is, some jumper on the motherboard, etc. But the manufacturer's tech support says those should be sufficient.

Tech support stalled when we couldn't even get it to start up in safe mode, hanging after cdcdisk.sys; it should start up with the default video drivers with the nvidia drivers uninstalled, so that the new hardware can be detected, and new drivers installed.

Perhaps it is those default video drivers which are conflicting with the new hardware, in which case perhaps I should upgrade my bios?

Thanks again,

Dain Waris

Re: Graphic card install hangs Vista after crcdisk.sys

"Bob Knowlden" wrote:

A guess:

Uninstall the drivers for your onboard graphics (nVidia) before installing a discrete ATI graphics card. I have never owned a mainboard with onboard graphics. I hope that there are graphics drivers (listed under the "programs" control panel) as well as the nVidia chipset drivers.

HTH.

Return address scrambled. Replace nkbob with bobkn.

"dain waris" <dain waris@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:97CB6658-B0B2-4E8D-9CBF-18CA9795782D@xxxxxxxxxxxxxxxxxxxx](mailto:news:97CB6658-B0B2-4E8D-9CBF-18CA9795782D@xxxxxxxxxxxxxxxxxxxx)

>I have:

- > HP Pavilion m8013w
- > Athlon 64 X2 4800+ 2.5Ghz
- > ASUS M2N68-LA motherboard
- > ONBOARD GeForce 6150se
- > 4GB Ram
- > Windows Vista Home Premium SP1
- >
- > I have tried to install graphics cards in PCI-E:
- > Radeon HD 2400
- > Radeon HD 4850
- >
- > I get BSOD on startup of Vista; Safemode shows last driver installed is
- > crcdisk.sys, then it hangs at that in safemode, or black screen in > normal.
- >
- > I can remove the graphics card, and it will start up properly.
- >
- > At first I thought it was my ineffectiveness at disabling the onboard
- > Nvidea
- > card, but tech support for those cards insist that > disabling/uninstalling
- > it
- > in device manager, and switching primary video adaptor settings in BIOS
- > from
- > onboard to pci-e should be sufficient.
- >
- > Googling the crcdisk.sys BSOD reveals this was a common problem when
- > vista
- > came out with "incompatible" hardware on a Vista upgrade from XP, and >
- > is
- > either a hardware conflict, or conflict between drivers, but I could > not
- > find
- > a common solution.
- >
- > My generalized hunch is that something with vista and the onboard card
- > doesn't like the new graphics card.

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- > Does anyone have any thoughts on this, or a solution?
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