

## Re: Canoscan Scanner Not Working on Vista (I hate Vista)

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*Source:*

[http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.hardware\\_devices/2008-06/msg00187.htm](http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.hardware_devices/2008-06/msg00187.htm)

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- *From:* "Mike Hall – MVP" <[mikehall@xxxxxxxxxxxxxxxxxx](mailto:mikehall@xxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 26 May 2008 20:20:58 –0400
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"Squander" <[Squander@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Squander@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:42651423-8A7C-40F8-8E3B-403C5C9E0065@xxxxxxxxxxxxxxxxxxxx](mailto:news:42651423-8A7C-40F8-8E3B-403C5C9E0065@xxxxxxxxxxxxxxxxxxxx)

I am still trying to get this to work...

My Canoscan lide 35 worked fine on my XP machine. Now attached to my new vistamachine it is not working. I went to Canon and downloaded files to delete the old driver, install a new Vista driver, and install a new Canoscan Toolbox for Vista. I ran the driver deleter then the new driver .Exe file. I saw a few seconds of a file unzipping and then it was done. I could not tell if it loaded a new driver or not.

Still, does not work. I have unplugged and replugged the USB connection, changed the USB location, and still it does not work. I get two error messages; the first says "Cannot communicate with scanner. Cable may be disconnected (it is not). Check Status. Scanner Driver will be closed". When I close that

message box I get "Unable to open TWAIN source, please check connection then restart Toolbox".

When I check the control panel, hardware. scanners and cameras, it is listed but in Properties it reads "unavailable". When I look under Device Manager, Imaging Devices it lists the Canoscan Lide35, and the properties it says "this device is working properly". I rebooted numerous times as I tried the various functions...

Did you download the Canoscan Toolbox?

You should because the Canon Lide scanners do not work with Windows Fax and Scan..

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Mike Hall – MVP

How to construct a good post..

<http://dts-l.com/goodpost.htm>

How to use the Microsoft Product Support Newsgroups..

Re: Canoscan Scanner Not Working on Vista (I hate Vista)

<http://support.microsoft.com/default.aspx?pr=newswhelp&style=toc>

Mike's Window – My Blog..

<http://msmvps.com/blogs/mikehall/default.aspx>