

Re: Update Error Code 800B0100 P.P.S.

Source:

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.general/2008-10/msg02326.html>

- *From:* Morton <mort@xxxxxxxxxx>
 - *Date:* Tue, 07 Oct 2008 18:46:58 -0400
-

Morton wrote:

Morton wrote:

Mr. Arnold wrote:

"Morton" <mort@xxxxxxxxxx> wrote in message
[news:48eb6b20\\$0\\$5629\\$607ed4bc@xxxxxxxxxx](news:48eb6b20$0$5629$607ed4bc@xxxxxxxxxx)

Mr. Arnold wrote:

"Morton"
<mort@xxxxxxxxxx> wrote
in message
[news:48eabb10\\$0\\$4966\\$607ed4bc@xxxxxxxxxx](news:48eabb10$0$4966$607ed4bc@xxxxxxxxxx)

Peter Foldes
wrote:

Morton

It
is
not
done
through
Windows
Update.
Here
is
the
Direct
link
for
that
download

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for
Vista
x86
systems

<http://www.microsoft.com/downloads/details.aspx?FamilyID:>

Let
us
know
how
you
made
out.
Make
sure
you
take
a
note
where
it
will
download
to
on
your
C:\

Hi Peter,

Thanks for
your nice
reply. I had
already
tried that
link,
without
success. I
just tried it
again, and
again no
success.
What
happens is
that the
hourglass
icon

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appears
next to the
pointer
arrow, and
the left
lower
toolbar
says,
"transferring
data from
c.microsoft.com."
This
continues
for 15
minutes, at
which point
I again gave
up.(The
green bar at
the right
lower fills
to almost
full.) If I
click on
"download"
with the
hourglass
icon
showing,
then I get a
partial
aborted
download.

I am
stymied,
frustrated,
and
otherwise
unhappy
that there
does not
appear to be
a fix for this
that works.

But the poster will not login
with the hidden built-in
Administrator account that

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has full admin rights that could address those Windows updates that are not able to install.

And the poster will not do a System File Check to see if that may correct any problems.

<http://support.microsoft.com/kb/929833>

Hi,

More problems. I read about "Repair Your Computer" and tried to find it with F8 for advanced boot options. I did find it, but when I tried to turn it on, a choice of accounts showed Administrator, and asked for a password, which I never had or used. When I tried going further, I got a message that: "Your account has been disabled. See System Administrator."

So, I may have an Administrator problem, which prevents me from repairing my updates problem. I know a bit about Windows Administrator stuff, but obviously not enough to solve this problem.

Can you, or anyone else, help me in this regard?

All you have to do with your current user/admin account is to go to Control Panel/Admin Tools/Comp Management/users and groups and select the account in question and enable it.

If the happens to be the built-in Administrator account, then enable it and set a password for it and login with the

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Administrator account.

If the Administrator account is not activated, they you need to active it. I gave you that link in a previous post.

IMO, you should to this too, just on GP to see if it corrects a file, because a bad file a wrong version may be preventing the updates from working as it tries to do something with a possible bad file.

What do you have to loose at this point?

<http://support.microsoft.com/kb/929833>

Hi,Mr. Arnold,

Thanks again for your help, and please forgive me if I occasionally get lost. I determined that my account is "Mort" and that it is the Administrator. It is the account that runs when I turn on the computer. I tried the sfc/scannow last week with no help. I tried now to follow the instructions in your link about Some Windows Vista Functions May Not Work——. However, Start, All Programs, Accessories, and then right click on Command Prompt is not possible, as under Accessories there is no Command Prompt. So, how do I find the Command Prompt to right click on it?

It is frustrating indeed. I have a post-graduate education, know several languages, am acquainted with the history of computers, and personally knew Herman Goldstine who developed the Math that made digital computers possible. Still, this one problem seems so elusive to a cure.

Again, my thanks.

Morton

Hi,

I typed in Command Prompt under Start, Search, and got the sfc/scannow to work. It found corrupted files, and was unable to fix some of them. It gave me a file where I could see the corrupted files:

C:Windows/Logs/CBS/CBS.log

However, when I typed that file into Search and clicked on it, I got a notice Access Denied. I guess that it is that Administrator stuff again.

Thanks.

Morton

Hi,

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I turned off UAC and got to see the corrupted files in question. There must be a few hundred pages of dense files with various names and functions.

I guess that I'll take the advice of others and contact Microsoft again about help. They previously wanted to charge me for support, but I'll tell them that it is for updates.

Thanks again.

Morton

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