

# Re: Help ----- Firewire problems detecting Canon MV890 Camcorder

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*Source:*

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.general/2008-09/msg01393.html>

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- *From:* "Richard Urban" <[richardurbanREMOVETHIS@xxxxxxxxxxxxx](mailto:richardurbanREMOVETHIS@xxxxxxxxxxxxx)>
  - *Date:* Sun, 7 Sep 2008 22:22:24 -0400
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I doubt that a firewall would prevent a video camera from being detected by a software program on the same computer.

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Richard Urban  
Microsoft MVP  
Windows Desktop Experience

<[elioet@xxxxxxxxxxxxx](mailto:elioet@xxxxxxxxxxxxx)> wrote in message  
[news:86b39323-2f3b-448e-98f2-4b114fced25c@xx](mailto:news:86b39323-2f3b-448e-98f2-4b114fced25c@xx)

On 7 Set, 01:13, "Richard Urban" <[richardurbanREMOVET...@xxxxxxxxxxxxx](mailto:richardurbanREMOVET...@xxxxxxxxxxxxx)>  
wrote:

You "import" the video through the software program you wish to use to work with the video.

Try Windows Movie maker.

Go to file | import from digital video camera

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Richard Urban  
Microsoft MVP  
Windows Desktop Experience

<[eli...@xxxxxxxxxxxxx](mailto:eli...@xxxxxxxxxxxxx)> wrote in message

[news:58732206-4861-459e-9f54-f3a7328d1040@xx](mailto:news:58732206-4861-459e-9f54-f3a7328d1040@xx)

> Hi.  
> I hope to find a solution to this problem. I own a Vista Home Premium  
> (32 bit) with SP1. Yesterday I bought a firewire (IEEE1394) PCI card

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- > and installed it. Windows didn't have any problems detecting the card
- > and it says there are non conflicts and it's working fine.
  
- > Next step I connected the camcorder to the firewire card (4 pin to 6
- > pin) turned on the camera (VCR/play) but Windows remained silent – no
- > detection of my camcorder.
  
- > OK, so this Camcorder is not compatible with vista I thought...gone to
- > the Canon website and there it is -> the camcorder \*IS\* compatible
- > with vista and doesn't need any driver.
  
- > What I fail to understand is why Windows doesn't detect the Camcorder,
- > if it was the model I would understand that maybe a driver is missing
- > but in this case I turn on the camcorder and it does nothing, simply
- > nothing. I have also installed Windows XP SP3 on my laptop and of
- > course no problem there – the camcorder was detected immediately.
  
- > Does anyone know how to resolve this problem? I use the Camcorder for
- > work purposes and right now I'm stuck thinking of moving back to XP –
- > at least the camcorder seems to be detected with this OS.
  
- > Thank you,
- > Elio

Ehm...no, maybe I wasn't clear enough. Vista doesn't recognize my camcorder so I can't import anything – the Firewire card has been recognized with no problem and there are no hardware conflicts. Once I connect my camcorder nothing happens, Vista doesn't seem to detect that the camcorder has been turned on – nothing. I thought the problem was with the firewire cable (it was a longshot but worth to try) – I asked a friend of mine for his cable but the result was the same – no detection.

Could it be a Firewall problem? since Vista doesn't even detect a switch-on of the camcorder I think maybe the problem is somewhat connected to a security problem – don't you think?

Elio