

Re: Zone Alarm problem

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- *From:* "Buddha" <TEPonta@xxxxxxxxxxxxxx>
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That was the first thing I tried, just as I always do with anything I decide to remove. Uninstall, as with everything else Zone Alarm related, refuses to run, reporting it is "Not a Valid Win32 Application".

Buddha

"Richard Urban" <richardurbanREMOVETHIS@xxxxxxxxxxxxxx> wrote in message [news:OQFRcZq\\$IHA.1296@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:OQFRcZq$IHA.1296@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Instead of trying to delete the ZA folder – why don't you uninstall it the correct way. Then reboot and reinstall ZA. Reboot again and you should be good.

—

Richard Urban
Microsoft MVP
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"Buddha" <TEPonta@xxxxxxxxxxxxxx> wrote in message <news:7A5523FA-0463-4488-8749-4DD83D390138@xxxxxxxxxxxxxxxxxxxxxx>

I've used Zone Alarm free firewall for quite some time, both on my old XP system and my present Vista system with no problem. Suddenly, everything I've tried to do with Zone Alarm has informed me that it is "Not a Valid Win32 application".

I've tried reinstalling, but then I'm told that the program cannot log into the True Vector internet service, and I should restart it in control panel. All my attempts to do anything with this service either give me "Access Denied", or "Could not start TrueVector Internet Monitor service on local computer. Error 193:0xc1", whatever that means.

In the meantime, windows insists the Zone Alarm firewall is still installed, and won't let me install a replacement. I cannot even delete the folder for Zone Alarm in the System32 folder, even in safe mode.

What do I have to do to either get Zone Alarm working again, or finally be rid of it and install a replacement?

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Buddha