

# Re: unexpected shut down in window vista

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*Source:*

<http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.general/2008-06/msg02003.html>

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- *From:* "Mor" <megmmc(TakeOut)@gmail.com>
  - *Date:* Tue, 24 Jun 2008 22:57:15 -0600
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"Colin Barnhorst" <c.barnhorst@xxxxxxxxxxxx> wrote  
<news:4FAF9B8E-AA28-4210-90B3-9FE06DB9B125@xxxxxxxxxxxxxxxxxxxx>

Red and Yellow icons on entries. Highlight those and explore what they say and use the links to MS for further info. You can experiment with any entry to see how it works.

"allure" <allure@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:FC392324-BEDA-4C4F-A5E4-6E9F0B519898@xxxxxxxxxxxxxxxxxxxx>

Hello Collin that i did before and i unchecked the automatic startup and that is how i was able to list the diagnosis here  
One question though when i Check in Windows Logs for events in System and also Application... what shall i look for there? And watch for? There is the error, warning and info?  
thank u again

"Colin Barnhorst" wrote:

Right click on Computer and on the Advanced system settings link in the left panel. Choose the Advanced tab and click on the Settings button under Startup and Recovery. Uncheck the Automatic Restart. It is useful to have the stop error code from the blue screen and turning off AR gives you time to collect it.

It sounds like it may be a while before you see another one so try the Event Viewer to see if you can get an idea of the component that caused the last one. Right click Computer and select Manage. Expand the Event Viewer line. Check in Windows Logs for events in System and also Application.

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If you are not using a laptop cooler I suggest that you do. It could be due to occasional heat buildup.

.....  
This was the reason my laptop was doing the exact same thing ....  
has not done it since cooler,

Mor.  
.....

"allure" <allure@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:08E44329-F7F4-4280-B610-521A357A25EA@xxxxxxxxxxxxxxxxxxxx  
>I have been experiencing an unexpected shut down with my laptop since I >got it which was in Jan 2008 up till now 5 times it happened in a >month twice where there is a gap of two month between the incidents..  
> Today was the 5th and I was able to write what the report said on the > blue screen since I have made my setting for the computer not to > reboot after an unexpected shutdown...  
> Don t know if I could get a help here as to what could be the cause...  
> some are listed just don t know where to start from or what to do or > if I can do anything before sending it to the vendor..  
> Thank u  
> Note  
> Usually after this shut down the computer reboots and all goes back to  
> normal  
> The problem is a blue screen with the following written on it:-  
> Problem has been detected and windows has been shut down to prevent > damage to your computer.  
>  
> - check if you have adequate disk space.  
> - If a driver is identified in the stop message, disable driver or > check with the manufacturer for drivers updates.  
> - change video adapter.  
> - Bios update check with your vendor.  
> - Disable bios memory options such as cashing or shadowing, if you > need to use safe mode to remove  
> Or disable components, restart your computer, press F8 to select  
> advanced start up options, and then select safe mode.

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> and of course while all the above have been written on the  
blue screen > the following also was going on:-

- > Collecting data for crash dump
- > Initializing disk for crash dump.
- > Beginning dump of physical memory.
- > Dumping physical memory to disk.
- > Physical memory dump complete.
- > Note
- > Usually after this shut down the computer reboots and all  
goes back to
- > normal