

## Re: Cannot start Microsoft Outlook (Problem worsens)

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*Source:*

[http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.file\\_management/2008-10/msg00018.htm](http://www.tech-archive.net/Archive/Vista/microsoft.public.windows.vista.file_management/2008-10/msg00018.htm)

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- *From:* "DL" <[address@invalid](mailto:address@invalid)>
  - *Date:* Wed, 1 Oct 2008 23:43:48 +0100
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You would need to refer to the paperwork supplied or visit the manufacturers site for how to create the recovery disks, if you purchased from PC World go back there.

PS You cannot install from cd by accident, it requires user input  
Only Office/Outlook 2003 or 2007 is fully compatible with Vista

"Peter Phillips" <[pfphillips\\_19@xxxxxxxxxxxx](mailto:pfphillips_19@xxxxxxxxxxxx)> wrote in message  
[news:27tdlp.vap.19.1@xxxxxxxxxxxxxxxxxxxx](mailto:news:27tdlp.vap.19.1@xxxxxxxxxxxxxxxxxxxx)

The OS was pre-installed. The salesguy said I could make program disks myself. Where is this option hidden?

"Wandering" <[amore.dei@xxxxxxxxxxxx](mailto:amore.dei@xxxxxxxxxxxx)> wrote in message  
[news:ON7ttYAJJHA.1160@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ON7ttYAJJHA.1160@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

If you have the original Vista disks you bought you don't need any other CD.

"Peter Phillips" <[pfphillips\\_19@xxxxxxxxxxxx](mailto:pfphillips_19@xxxxxxxxxxxx)> wrote in message  
[news:27t9c3.136.17.1@xxxxxxxxxxxxxxxxxxxx](mailto:news:27t9c3.136.17.1@xxxxxxxxxxxxxxxxxxxx)

"Peter Phillips" <[pfphillips\\_19@xxxxxxxxxxxx](mailto:pfphillips_19@xxxxxxxxxxxx)> wrote in message  
[news:27t8lo.d65.19.1@xxxxxxxxxxxxxxxxxxxx](mailto:news:27t8lo.d65.19.1@xxxxxxxxxxxxxxxxxxxx)

There's info about the problem on the internet, saying basically that there's a conflict with Office. The solution suggested was to click on the Mail icon in the control panel. When I do so, I get the message "You need more memory or systems resources. Close some windows and try again." But hardly any resources are being

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used.

I think the problem may have been caused by installing Office 97. I did it by accident. I'm having problems uninstalling it. There's a side bar which is still there even after uninstallation. If I try to unclick the only option chosen in the list, it says a toolbar must be there.

And even after this partial uninstall, I'm still getting the insufficient memory message.

What can I do?