

## RE: C++ runtime error on Visio launch

**Source:** <http://www.tech-archive.net/Archive/Visio/microsoft.public.visio.troubleshoot/2004-10/0017.html>

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**From:** Lowell (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 10/07/04

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Damodar,

Thank you very much! That fixed the problem.

I had read the KB article outlining the Adobe problem, but I only have Acrobat reader installed locally. However, apparently some Acrobat install elsewhere found the network install of Visio and added the file in the \Visio\Startup folder.

Microsoft should probably update the KB article to reflect this possibility.

Again, thank you for your help!

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>-----Original Message-----

>Hi,

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>Probably you have Adobe Professional installed on your system.

>

>Rename the Pdfmvisio.vsl or move the Pdfmvisio.vsl file to a different

>folder on the hard disk. The Pdfmvisio.vsl is the file for the Adobe

>PDFMaker add-in. To do this, follow these steps.

>

>Note Because there are several versions of Microsoft Windows, the following

>steps may be different on your computer. If they are, see your product

>documentation to complete these steps.

>Quit Visio.

>Click Start, and then click Search.

>Click All files and folders. In the All or part of the

file name box, type

>pdfmvisio.vsl , and then click Search.

>

>Note In a default installation of Adobe Acrobat Professional 6.0, the

>Pdfmvisio.vsl file is located in the following folder on the hard disk:

>Drive : \Program Files\Adobe\Acrobat 6.0\PDFMaker\Office

>

>Use one of the following methods:

>Rename the Pdfmvisio.vsl file to Pdfmvisio.vsl\_old. To do this, right-click

>Pdfmvisio.vsl, and then type Pdfmvisio.vsl\_old.

>Move the Pdfmvisio.vsl file to another folder on the hard disk. For

>example, move the Pdfmvisio.vsl file to the My Documents folder.

>Start Visio.

>

>If you receive the following error message, click OK:

>Unable to load Adobe Acrobat add-in

>Note To prevent this error message from appearing on the screen when you

>start Visio, reinstall Visio. To do this, follow these steps:

>Click Start, click Run, type appwiz.cpl in the Open box, and then click OK.

>In the list of currently-installed programs, click Microsoft Visio, and

>then click Change.

>Use one of the following methods, depending on the version of Visio that

>you are running:

>If you are running Visio 2003, click Reinstall or Repair, click Reinstall

>Visio, and then click Install.

>If you are running Visio 2002, click Repair – Restore to original

>installation state, and then click Next.

>Click OK when you receive the message that states that the operation

>completed successfully.

>

>Hope this helps.

>

>Thanks you

>Damodar

>

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