

Re: Unable to save drawings

Source: <http://www.tech-archive.net/Archive/Visio/microsoft.public.visio.troubleshoot/2004-05/0013.html>

From: Keith Bobick (*keith.bobick_at_wpafb.af.mil*)

Date: 05/05/04

Date: Wed, 5 May 2004 10:09:37 -0700

Q. Are you saving locally or remotely?

A. I have tried both saving locally and on a remote machine with the same result.

Q. What errors are being posted to the system and application event logs?

A. Nothing related to Visio or Office in general.

Q. What other software is running?

A. Visual Basic 6.0

Q. Can you save a simple single page drawing with no off page references?

A. Yes. I can also create multi-page drawings with no off-page references and it saves okay. As soon as I start adding multiple off-page references and try to save, it dies.

Follow-up: I installed and reinstalled Visio 200 Pro SP1 (without the SP2 update) and all works fine. So this is apparently something with SP2.

As I have achieved a 'fix', I no longer need help, but I am still willing to works with anyone interested in fixing this.

Regards,
Keth Bobick
keith.bobick@wpafb.af.mil

al