

RE: Side-by-Side hell with Visual Studio 2005 SP1

Source: <http://www.tech-archive.net/Archive/VC/microsoft.public.vc.language/2007-03/msg00250.html>

- *From:* changliw@xxxxxxxxxxxxxxxxxxxxxx (Charles Wang[MSFT])
 - *Date:* Fri, 09 Mar 2007 10:01:48 GMT
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Hi,
Thanks for your response.

This is a quick note to let you know that I am consulting the product team on this issue. The process may need a long time. I appreciate your patience. Also, I am trying to create a setup project to reproduce your issue, if I could not get a response from the product team this weekend, I will report it as a product issue to the product team.

If the issue is urgent to your business, it is recommended that you contact Microsoft Customer Support Services (CSS) via telephone so that a dedicated Support Professional can assist you in a more efficient manner. If this issue is proved to be a product bug, the call will be free.

To obtain the phone numbers for specific technology request please take a look at the web site listed below.
<http://support.microsoft.com/default.aspx?scid=fh:EN-US:PHONENUMBERS>

If you are outside the US please see <http://support.microsoft.com> for regional support phone numbers.

Sorry for bringing you any inconvenience. If you have any other questions or concerns, please feel free to let me know.

Best regards,
Charles Wang
Microsoft Online Community Support

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Get notification to my posts through email? Please refer to:
<http://msdn.microsoft.com/subscriptions/managednewsgroups/default.aspx#notifications>

If you are using Outlook Express, please make sure you clear the check box "Tools/Options/Read: Get 300 headers at a time" to see your reply promptly.

Note: The MSDN Managed Newsgroup support offering is for non-urgent issues where an initial response from the community or a Microsoft Support Engineer within 1 business day is acceptable. Please note that each follow

up response may take approximately 2 business days as the support professional working with you may need further investigation to reach the most efficient resolution. The offering is not appropriate for situations that require urgent, real-time or phone-based interactions or complex project analysis and dump analysis issues. Issues of this nature are best handled working with a dedicated Microsoft Support Engineer by contacting Microsoft Customer Support Services (CSS) at <http://msdn.microsoft.com/subscriptions/support/default.aspx>.

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