

Re: user.dmp and user32.dll

Source: <http://www.tech-archive.net/Archive/VC/microsoft.public.vc.debugger/2004-06/0084.html>

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Date: 06/18/04

Date: Fri, 18 Jun 2004 12:09:53 +0300

> *I get the following:*

>

> *WARNING: Unable to verify timestamp for user32.dll*

>

Is it all what was displayed by .reload command?

You can also try to delete user32.dll and user32.pdb directories in the downstream store directory, reload the dump and run the commands again.

AFAIK, if symbol server is properly configured (e.g. in `_NT_SYMBOL_PATH`), and no additional image path is specified, WinDbg will try to load the module from the symbol server first and check the local version only if the file is not available on the symbol server.

> *I noticed that although the version of user32.dll in the dump is the same as on*

> *my workstation, the timestamp is different by about 40 minutes.*

> *The user is from Mexico – could it be due to some localisation of Windows XP?*

>

Yes, it could. If you will have problems downloading symbols for the DLL, try to post on microsoft.public.windbg and provide the DLL version and the complete output of ".reload /f <module>" command with noisy mode turned on. May be they will be able to put the needed files on the symbol server.

Regards,
Oleg