

Re: Please Report SP6 bugs! (was Re: Visual Studio SP6)

Source: <http://www.tech-archive.net/Archive/VB/microsoft.public.vb.general.discussion/2004-04/1793.html>

From: Stephen B. Hahn (shahn_at_ousd.k12.ca.us)

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After installing SP6 IIS no longer will serve ASP pages.

When trying to browse an ASP application the following message is recorded in the event log:

The server failed to load application '/LM/W3SVC/1/ROOT/RMAdmin'. The error was 'General access denied error'
,

When trying to browse the default page the following message is recorded in the event log:

The server failed to load application '/LM/W3SVC/1/ROOT'. The error was 'General access denied error'
,

I restored the system disk to it's pre-sp6 state and IIS works properly.

Steps to reproduce.

With VB6 SP5 installed and IIS with the default web page:

1. Using IE enter <http://localhost> in the location bar and press enter.
2. Two IE windows will be built:
<http://localhost/localstart.asp>
<http://localhost/iishelp/iis/misc/default.asp>
3. Install SP6
4. Using IE enter <http://localhost> in the location bar and press enter.
5. IE indicates the following error:
HTTP 500 – Internal server error
6. The event log has an entry with the following text:
The server failed to load application '/LM/W3SVC/1/ROOT'. The error was 'General access denied error'
,

Systems tested on Windows 2000 Professional, Windows 2000 Server, XP Pro.

Randy Birch wrote:

- > *(cross-posted intentionally to maximize exposure)*
- >
- > *OK ... here is our chance.*
- >
- > *If you have discovered a bug in VB6 ***that was introduced with the*
- > *application of VS6/VB6 Service Pack 6*** I need to know ASAP. One more time*
- > *... this bug *must* have been introduced by the installation of VS/VB SP6*
- > *only.*
- >
- > *The MS dev team is awaiting our report, therefore in order to get them to*
- > *actually see the issue I need from you:*
- >
- > *– Brief description of the bug*
- > *– The precise steps to reproduce the bug (for the bug report) that includes,*
- > *wherever applicable, the simplest project code to display the bug.*
- >
- > *Post the information here – do not email me as my anti-spam rules are*
- > *aggressive and your report may not be received. Try to post new bugs as a*
- > *subthread to this "Please Report SP6 bugs! (was Re: Visual Studio SP6)" main*
- > *post rather than as a response to another's post, just to help sort out new*
- > *issues. "Me too" messages are welcome under the initial bug topic,*
- > *especially if you can provide alternate steps or code to reproduce the*
- > *identified bug.*
- >
- > *I have already bugged the Listview Columnheader initially raised in the*
- > *original thread in vb.general.discussion, issue so please don't report that*
- > *bug again. But other listview issues can be posted.*
- >
- > *If you don't post discovered SP6-related issues, we can't get them*
- > *identified and possibly fixed in a collective hotfix. So please don't*
- > *hesitate. I will post status updates to this thread as they are received*
- > *from MS.*
- >
- > *--*
- >
- > *Randy Birch*
- > *MVP Visual Basic*
- > *<http://vbnet.mvps.org/>*
- > *Please respond only to the newsgroups so all can benefit.*