

Re: SSP backup

Source:

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.windowsservices/2009-05/msg00053.htm>

- *From:* Shah <sali@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 13 May 2009 08:46:04 -0700
-

Hi Lionel:

Hi Lionel,I checked the following things

- 1)MOSS_SETUP_FARM is member of Farm Admins group
- 2)MOSS_SETUP_FARM is a dbo on the config database.
- 3)The shared folder \\mosswe2\sspbak is accessible from both dbserver and mosswe1 (2nd sharepoint server)
- 4) when trying to backup ssp from CA page,i specified the UNC path the following ways.. \\mosswe2\sspbak,\\mosswe2.outside.aaas.org\sspbak and mosswe2.aaas.org\sspbak and getting the same error mentioned in previous post.No sbackup.log file was created in that directory.
- 5) in event viewer i get this

Event Type: Error

Event Source: Office SharePoint Server

Event Category: Office Server Shared Services

Event ID: 6482

Date: 5/13/2009

Time: 11:32:05 AM

User: N/A

Computer: MOSSWFE1

Description:

Application Server Administration job failed for service instance

Microsoft.Office.Server.Search.Administration.SearchAdminSharedWebServiceInstance (1e4d7a9f-ee01-41de-9df0-de9ac5a0b5cb).

Reason: Exception from HRESULT: 0x80005006

Techinal Support Details:

System.Runtime.InteropServices.COMException (0x80005006): Exception from HRESULT: 0x80005006

6) in the ULS logs i get this (not sure if its of any use)

05/13/2009 11:31:05.23 OWSTIMER.EXE (0x05F4)

0x1158 Office Server Office Server Shared Services

7u16 Critical Application Server Administration job failed for service

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instance

Microsoft.Office.Server.Search.Administration.SearchAdminSharedWebServiceInstance (1e4d7a9f-ee01-41de-9df0-de9ac5a0b5cb). Reason: Exception from HRESULT:

0x80005006 Technical Support Details:

System.Runtime.InteropServices.COMException (0x80005006): Exception from HRESULT: 0x80005006 Server stack trace: at

System.DirectoryServices.Interop.UnsafeNativeMethods.IAds.PutEx(Int32 InControlCode, String bstrName, Object vProp) at

System.DirectoryServices.PropertyValueCollection.OnClearComplete() at System.DirectoryServices.PropertyValueCollection.set_Value(Object value) at

Microsoft.SharePoint.AdministrationOperation.Metabase.ApplicationPool.set_IdentityType(ApplicationPoolIdentityType value) at Microsoft.S...

05/13/2009 11:31:05.23* OWSTIMER.EXE (0x05F4)

0x1158 Office Server Office Server Shared Services

7u16 Critical

...harePoint.AdministrationOperation.SPProvisioningAssistant.ProvisionIisApplicationPool(String name, ApplicationPoolIdentityType identityType, String userName, SecureString password, TimeSpan idleTimeout, TimeSpan periodicRes

05/13/2009 11:31:06.76 OWSTIMER.EXE (0x05F4)

0x1158 Office Server Office Server Shared Services

8nmm Critical An exception occurred while executing the Application Server

Administration job. Message: Exception from HRESULT: 0x80005006 Technical Support Details: System.Runtime.InteropServices.COMException (0x80005006):

Exception from HRESULT: 0x80005006 Server stack trace: at

System.DirectoryServices.Interop.UnsafeNativeMethods.IAds.PutEx(Int32 InControlCode, String bstrName, Object vProp) at

System.DirectoryServices.PropertyValueCollection.OnClearComplete() at System.DirectoryServices.PropertyValueCollection.set_Value(Object value) at

at

Microsoft.SharePoint.AdministrationOperation.Metabase.ApplicationPool.set_UserName(String value) at

Microsoft.SharePoint.AdministrationOperation.SPProvisioningAssistant.ProvisionIisApplicationPool(String name, ApplicationPoolIdentityType iden...

05/13/2009 11:31:06.76* OWSTIMER.EXE (0x05F4)

0x1158 Office Server Office Server Shared Services

8nmm Critical ...tityType, String userName, SecureString password, TimeSpan

idleTimeout, TimeSpan periodicRestartTime) at

Microsoft.SharePoint.AdministrationOperation.SPAdministrationOperation.DoProvisionIisApplicationPool(String name,

05/13/2009 11:31:06.76 OWSTIMER.EXE (0x05F4)

0x1158 Windows SharePoint Services Timer

7psa Critical The Execute method of job definition

Microsoft.Office.Server.Administration.ApplicationServerAdministrationServiceJob (ID 7d48a626-ca91-44b0-b680-67be77c1a53e) threw an exception. More information is included below. Exception from HRESULT: 0x80005006

05/13/2009 11:31:06.76 OWSTIMER.EXE (0x05F4)

0x1158 Windows SharePoint Services Timer

72ae Unexpected Exception stack trace: Server stack trace: at

System.DirectoryServices.Interop.UnsafeNativeMethods.IAds.PutEx(Int32 InControlCode, String bstrName, Object vProp) at

at

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System.DirectoryServices.PropertyValueCollection.OnClearComplete() at
System.DirectoryServices.PropertyValueCollection.set_Value(Object value)
at
Microsoft.SharePoint.AdministrationOperation.Metabase.ApplicationPool.set_UserName(String
value) at
Microsoft.SharePoint.AdministrationOperation.SPProvisioningAssistant.ProvisionIisApplicationPool(String
name, ApplicationPoolIdentityType identityType, String userName, SecureString
password, TimeSpan idleTimeout, TimeSpan periodicRestartTime) at
Microsoft.SharePoint.AdministrationOperation.SPAdministrationOperation.DoProvisionIisApplicationPool(String
name, I...
05/13/2009 11:31:06.76* OWSTIMER.EXE (0x05F4)
0x1158 Windows SharePoint Services Timer
72ae Unexpected ...nt32 identityType, String userName, String password,
TimeSpan idleTimeout, TimeSpan periodicRestartTime) at
System.Runtime.Remoting.Messaging.StackBuilderSink._PrivateProcessMessage(IntPtr
md, Object[] args, Object server, Int32 methodPtr, Boolean fExecuteInContext,
Object[]& outArgs) at
System.Runtime.Remoting.Messaging.StackBuilderSink.PrivateProcessMessage(RuntimeMethodHandle
md, Object[] args, Object server, Int32 methodPtr, Boolean fExecuteInContext,
Object[]& outArgs) at
System.Runtime.Remoting.Messaging.StackBuilderSink.SyncProcessMessage(IMessage
msg, Int32 methodPtr, Boolean fExecuteInContext) Exception rethrown at
[0]: at
System.Runtime.Remoting.Proxies.RealProxy.HandleReturnMessage(IMessage
reqMsg, IMessage retMsg) at System.Runtime.Remoting.Proxies.RealP...
05/13/2009 11:31:06.76* OWSTIMER.EXE (0x05F4)
0x1158 Windows SharePoint Services Timer
72ae Unexpected ...roxy.PrivateInvoke(MessageData& msgData, Int32 type)
at
Microsoft.SharePoint.AdministrationOperation.SPAdministrationOperation.DoProvisionIisApplicationPool(String
name, Int32 identityType, String userName, String password, TimeSpan
idleTimeout, TimeSpan periodicRestartTime) at
Microsoft.SharePoint.Administration.SPMetabaseManager.ProvisionIisApplicationPool(String
name, Int32 identityType, String userName, SecureString password, TimeSpan
idleTimeout, TimeSpan periodicRestartTime) at
Microsoft.Office.Server.Administration.SharedWebServiceInstance.CreateSharedWebServiceApplicationPool(Shared
srp) at
Microsoft.Office.Server.Administration.ApplicationServerJob.ProvisionLocalSharedServiceInstances(Boolean
isAdministrationServiceJob) at Microsoft.Office.Serve...
05/13/2009 11:31:06.76* OWSTIMER.EXE (0x05F4)
0x1158 Windows SharePoint Services Timer
72ae Unexpected ...r.Administration.ApplicationServerAdministrationServiceJob.Execute(Guid
targetInstanceId) at
Microsoft.SharePoint.Administration.SPTimerJobInvoke.Invoke(TimerJobExecuteData& data, Int32& result)
05/13/2009 11:32:05.25 OWSTIMER.EXE (0x05F4)
0x1138 Office Server Office Server Shared Services
7u16 Critical Application Server Administration job failed for service
instance
Microsoft.Office.Server.Search.Administration.SearchAdminSharedWebServiceInstance
(1e4d7a9f-ee01-41de-9df0-de9ac5a0b5cb). Reason: Exception from HRESULT:
0x80005006 Techninal Support Details:

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0x1138 Office Server Office Server Shared Services
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"Lionel Chen [MSFT]" wrote:

Hello Shah,

Thanks for your feedback.

Based on your latest reply, I understand the updates of this issue are as follows:

You have checked the account used to backup the SSPs. The account is named MOSS_SETUP_FARM. The account has the permissions as below:

Local administrators of both SharePoint servers;
Dbcreator, security admin roles in the database server;
Dbowner role on in the content database and SSP databases;
Full Control permission to the shared folder (\\mosswfe2\sspbak).

You have tried to backup the SSPs in the Central Administration site hosted on the server mosswfe1. The process failed with the following error message:

"Directory \\mosswfe2\sspbak does not exist or the SQL Server service

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account and the OUTSIDE\MOSS_SETUP_FARM service account do not have permission to read or write to the backup folder. Specify a different directory."

According to the error message and the information you give, we need to check the issue using the following steps:

1. As the account used to backup the SSPs must be a member of the Farm Administrators group, please check if MOSS_SETUP_FARM is a farm administrator.

Although the MOSS_SETUP_FARM account acts dbowner roles of all the content databases and SSP databases, please note that the Full Control permission level on the SharePoint configuration database is also required. To have this permission, the account must be a member of the Farm Administrators group.

2. If the issue still persists after Step 1, we need to check the backup logs to find more clues. The backup log is named spbackup.log at the UNC path you specified during the backup configuration. Please include the related information in the log file in your follow-up post.

I'd like to provide further assistance once I receive the response from you. Thanks for all your cooperation and patience again.

Best Regards,
Lionel Chen
Microsoft Online Support

Get Secure! – www.microsoft.com/security

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