

Re: Need correct way to create virtual dir under SharePoint

Source:

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.windowsservices/2008-03/msg00184.htm>

- *From:* jremmc <jremmc@xxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 19 Mar 2008 15:30:00 -0700
-

Hello Ada,

ok, will do. Give me a few days because of timing when to do this.

"Ada Pan [MSFT]" wrote:

Hello Jremmc,

To narrow down the problem, please try the following test:

1. Remove the virtual directory from the SharePoint web application in IIS.
2. Reset IIS.
3. Check if the SharePoint site is working now.

If yes, add the virtual directory under the SharePoint web application in IIS again, and then check the result. Once the SharePoint is broken, please collect the following information for further research:

Please reproduce the problem, note down the exact time (hh:mm:ss), and let us know the exact time in your reply. And:

#1. Collect Trace log

=====

- a. Navigate to C:\Program Files\Common Files\Microsoft Shared\web server extensions\12\LOGS folder.
- b. Send me the last ULS logfile (<servername><date><time>.log)

#2. Collect Event Log

=====

- a. Click Start, and then click Run.
- b. In the Run dialog type "eventvwr.exe" (without the quotation marks), and then click OK.
- c. In the opening Event Viewer windows, double click event viewer, click Application, click the Action menu, and click save log file as.
- d. In the File name box, enter the event name to be saved, and click ok.
- e. Repeat step3 to step4 for "System".

Re: Need correct way to create virtual dir under SharePoint

Please attach the log files to your reply or send them as mail attachments to v-adapan@xxxxxxxxxxxxxxxx

I look forward to your progress.

Regards,

Ada Pan

Microsoft Online Partner Support
Get Secure! – www.microsoft.com/security

=====
When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue.
=====

This posting is provided "AS IS" with no warranties, and confers no rights