

## Re: setting incoming email

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*Source:*

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.windowsservices/2007-11/msg00062.htm>

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- *From:* "Jackson Lee" <[jlee@xxxxxxxxxxxxxxxx](mailto:jlee@xxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 5 Nov 2007 18:10:37 -0500
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Thanks Jerry!

I found an article that said you should change it through wss central admin console. Once I did that it worked. Maybe it does something extra on the backend but if I look at the app pool it is changed to the domain account I assigned.

Thanks again.

"Jerry Rasmussen" <[jrasmussen@xxxxxxxxxxxxxxxx](mailto:jrasmussen@xxxxxxxxxxxxxxxx)> wrote in message <news:uS1P8iXHIHA.4592@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Jack you will need to follow these directions to change the central admin account. Which is what the appliciton pool is using

<http://support.microsoft.com/kb/934838>

Going through these steps should update the application pool as well.

Jack wrote:

Sure,

I log into the wss server and then go into IIS manager, within iis manager I go into the application pools and change the identity of the application pool for the site from network service to a domain account(domain admin account for now) in my active directory.

Once I confirm the password I recycle the application pool and then do an iisreset.

I then try to log in to the wss 3.0 website and it prompts me for a username and password but it doesn't allow me in and gives me the "you are not authorized to view this page" even though i'm an admin.

However once I change the app pool's identity back to network service it works again. It doesn't even prompt me for a password or login.

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any suggestions would be really helpful. This has been driving me crazy.

Thanks again,

Jackson

"Jerry Rasmussen" <jrasmussen@xxxxxxxxxxxxxx> wrote in message  
[news:eFLSFtWHIHA.280@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eFLSFtWHIHA.280@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Jack,

Can you describe the process you when through to change  
the application  
pool identity?

Jack wrote:

Hello,

I'm trying to setup incoming email to my  
wss 3.0 site but i'm running  
into issue with changing the app pool  
identity login.

I changed the app pool for the site and  
central admin to the same  
domain account but when I change it from  
the network service account to  
the domain account and try to login to the  
site it prompts me for a  
login.

When I try the third time it gives me the "  
you are not authorized to  
view this page" even though i'm using a  
domain admin account to login.

Is there anyway i can assign the app pool an  
domain account and be able  
to access the site? I can't grant the network  
services to the ou in  
active directory that's why i need an domain  
account.

TIA,

Jackson

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