

## Re: Search services not available

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*Source:*

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.windowsservices/2006-12/msg00253.htm>

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- *From:* "Dave Slinn" <CougarDave@xxxxxxxxxxxxxxxx>
  - *Date:* Wed, 6 Dec 2006 18:07:14 -0600
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Let me clarify that our SQL server uses Windows Authentication, and I have "assigned" the same windows user account to the search service as the one that runs the IIS application pool. I thought that by using the same account, even if it was just for now to get it working, that would be easier since I only have one user account to worry about all of sharepoint.

I have four databases in my SQL server:  
SP\_TEST\_GMSNET (which is the config database)  
SP\_TEST\_GMSNET\_CONTENT (which is one and only content database)  
WSS\_SEARCH\_GMSDEV (which is the database created by sharepoint for the search services)  
WSS\_AdminContent (not sure what this is, but obviously something to do with the administration console for sharepoint because when I took it offline, I couldn't connect to the Central Administration. :).

I have one windows account, called SPService, which is a db\_owner of all 4 dbs listed, and has 2 SQL server roles: dbcreator and securityadmin.

In Central Administration, I have configured the Search service to use this account for the search services (Service Account and Content Access Account). When I type in the password for this service and click OK, it appears to accept it. But when I go back to this page, the password fields are blank. I don't know if that's because it doesn't retain the password for security sake or if it didn't actually accept the password in the first place. Nevertheless, when I switch back to the "Services on Server" page, the service called "Windows SharePoint Services Search" has the comment "Required on Farm, not running" and under the status column, it says "Starting" and there is no value in the action column (i.e. I can't start or stop the service).

When I check the actual Windows Sharepoint Search Service in the windows control panel admin tools, I can start it, stop it, whatever. The Log On As field is the SPService user account I created in Active Directory for running the Sharepoint services with.

I have tried rebooting the server, but when I go into the Sharepoint Central Administration, it lists it as "Starting".

Re: Search services not available

Any advice?

"Luke Zhang [MSFT]" <lukezhan@xxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:tso4cDOGHHA.2488@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:tso4cDOGHHA.2488@xxxxxxxxxxxxxxxxxxxxxxxx)

Hello Dave,

Do you mean the service's status is still "starting"? If you perform a  
reboot on the server and check the service's status, will it be started  
correctly?

Sincerely,

Luke Zhang

Microsoft Online Community Support

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