

# Re: RESTORING CRASHED SITE WEBS

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*Source:*

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.windowsservices/2005-05/msg00933.htm>

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- *From:* "Mike Walsh" <[englantilainen@xxxxxxxxxxxx](mailto:englantilainen@xxxxxxxxxxxx)>
  - *Date:* Sat, 21 May 2005 21:33:33 +0300
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Are you sure about 4 ? You shouldn't be specifying FP 2002 when you are installing IIS.

Mike Walsh, Helsinki, Finland  
WSS FAQ at <http://wss.collutions.com>  
Please post questions to the newsgroup only.

"Mike" <[angelom@xxxxxxxxxxxx](mailto:angelom@xxxxxxxxxxxx)> wrote in message  
[news:1116697360.638501.164780@xx](mailto:news:1116697360.638501.164780@xx)  
> My server crashed. I reformatted and reinstalled Windows 2003. I want  
> to restore my WSS System. Everything was backed up prior to the Crash.  
> I have everything kind of restored but can't access the SQL databases  
> from Central Administrator. The error I get is  
> Login failed for user 'DOMAINNAME\ACCOUNTNAME. (Error code: 18456)  
> This error comes up when selecting to login with a domain or a windows  
> account. I can't login using any existing accounts. When trying to  
> access using Windows Security the account returned in the failed login  
> message is 'NT AUTHORITY\NETWORK SERVICE'. That account doesn't exist  
> in my Active Directory anywhere. I'm not sure how to proceed. Below  
> is a step-by-step of how I restored the system. Perhaps some kind &  
> knowledgeable person can review my procedure and tell me what went  
> wrong.  
>  
> 1. INSTALL WINDOWS  
> 2. INSTALL WINDOWS SP1  
> 3. ACTIVE DIRECTORY SETUP (Join domain)  
> 4. ADD SERVER ROLL (IIS – COM+ – ASP.NET – FP2002)  
> 5. INSTALL SQL2000  
> 6. INSTALL SQL 2P3 (Used Domain Account MAC\Administrator)  
> 7. RESTORE ALL SQL (master) AND WSS DATABASES  
> 8. RESTORE WEBS  
> Application Pools: create from XML backup files  
> WEB Sites : create from XML backup files  
> 9. INSTALL SHAREPOINT (failed with error)  
> 10. COPY BACKED UP \INETPUB DIRECTORIE STRUCTURE TO SERVER  
> C:\INETPUB  
> 11. REINSTALL SHAREPOINT (repair mode)

Re: RESTORING CRASHED SITE WEBS

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- >>From here everything looks good. In IIS Manager I can see my web sites
- > and all the config info looks OK. The SQL database is restored and In
- > SQL manager I can open databases.
- >
- > 12. RUN SHAREPOINT CENTRAL ADMINISTRATION FOR FIRST TIME
- > Inital page says I must create or connect to a share point
- > configuration databse. I put in the database server name and existing
- > database name, check the box to use existing configuration database,
- > check box to use Windows authentication.
- >
- > Can't login to database. I try using a domain account that I know
- > exist in the domain and in the SQL security logins list. Either option
- > returns the Error 18456.
- >

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• *Follow-Ups:*

- ◆ **Re: RESTORING CRASHED SITE WEBS**  
◇ *From: Mike*

• *References:*

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