

## Re: incoming e-mail and app pool identity

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*Source:*

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.portalserver/2008-04/msg00132.html>

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- *From:* "Jason Cross" <[jason\\_cross@xxxxxxxxxxxxxxxxxxxx](mailto:jason_cross@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 9 Apr 2008 09:41:35 -0500
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Ada,

Sorry, I got caught up in a couple of things and didn't get back to this until today.

I checked on the account that the timer service is run as, and it is running with the same account as the Central Admin app pool. So I don't think the timer service is my problem.

As I said in my earlier e-mail, if I create a new app pool, say WebOne, and then create a new web app, say WebSiteOne, and then create a new site collection at the root of the web app, then if the identity of the WebOne app pool isn't the same as the AD account used to run the Central Admin app pool then attempting to create incoming e-mail aliases on document libraries fails. If I simply change the identity of the WebOne app pool to the same account that is used for the Central Admin app pool then creating the e-mail alias works.

So my question is, is it possible to have the app pool identity of WebOne be different from Central Admin and be able to create incoming e-mail aliases? If so, then where might my problem lie? See my previous e-mail for additional information.

Thanks,  
Jason

"Ada Pan [MSFT]" <[v-adapan@xxxxxxxxxxxxxxxxxxxx](mailto:v-adapan@xxxxxxxxxxxxxxxxxxxx)> wrote in message [news:\\$BSJ3Z6kIHA.9288@xxxxxxxxxxxxxxxxxxxx](news:$BSJ3Z6kIHA.9288@xxxxxxxxxxxxxxxxxxxx)

Hello Jason,

Based on my knowledge, it is recommended to use same domain account as the application pool identity for the SharePoint Central Administration application pool and under which the Windows SharePoint Services Timer service runs. The account is considered as the server farm account that you specify in the SharePoint Products and Technologies configuration wizard when deploying MOSS in a farm environment.

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The following provides the information about the role of the server farm account:

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The server farm account is used to access your configuration database. It also acts as the application pool identity for the SharePoint Central Administration application pool, and it is the account under which the Windows SharePoint Services Timer service runs. The SharePoint Products and Technologies Configuration Wizard adds this account to the SQL Server Logins, the SQL Server Database Creator server role, and the SQL Server Security Administrators server role. The user account that you specify as the service account must be a domain user account, but it does not need to be a member of any specific security group on your Web servers or your back-end database servers..  
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For more information, please refer to the following article:

Install Office SharePoint Server 2007 and run the SharePoint Products and Technologies configuration wizard  
<http://technet.microsoft.com/en-us/library/cc262079.aspx#section5>

I hope the information helps.

Regards,

Ada Pan

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