

# Re: Total Requests/sec problem

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*Source:*

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.portalserver/2006-06/msg00722.html>

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- *From:* "Brock" <b@xxxxxxx>
  - *Date:* Tue, 20 Jun 2006 11:02:47 -0700
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Shane

We also have users that are on 3mb connections that are having long load times as well.

I want to say that it is the overhead of some many requests and the reponse time of each requests, not the overall amount of data being transfered.

The actually HTML code of the page is loaded very quick and is only about 50kb total.

I watch perfmon on each request and you can watch the pattern.

Brock

"Shane Young [SPS MVP]" <Shane @ SharePoint911 dot com> wrote in message <news:e3RHcVAIGHA.3504@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

What speed are your remote users coming in at? SharePoint is all but worthless with less than 256kb. One option you could look at for your remote users is http compression.

<http://www.bluedoglimited.com/SharePointThoughts/ViewPost.aspx?ID=63>

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Shane Young – SPS MVP  
SharePoint911 – <http://www.SharePoint911.com>  
Blog – <http://msmvps.com/shane/>

"Brock" <b@xxxxxxx> wrote in message [news:uucc7B\\$kGHA.4512@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:uucc7B$kGHA.4512@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Thanks Colin,

An update –  
LAN/Domain user logged in  
–almost instant  
LAN/Local Admin login/windows pop-up  
–noticeable lag, but only a couple seconds  
WAN/Off Domain login/windows pop-up  
– 5–45 seconds – very slow

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It looks like the problem may be IE doing something different when you are presented with the Pop-up windows authentication prompt. Does the windows authentication work differently between a domain login and the windows prompt?

Thanks again!

"/Colin" <Colin@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:5FC43793-82EE-4EAD-8DC3-BAF131FB1D56@xxxxxxxxxxxxxxxxxxxx

Sounds as if you have some packet problems on your eternal path, this could be causing the numerous reties. Get the network folks involved. You need Network monitor trace from one client and the server. Get someone who can read it. Sound however the problem is on your internet facing side of the network since everyone outside have the issue and everyone inside it ok  
/Colin

"Brock" wrote:

I am running SPS 2003 – I am trying to troubleshoot a performance problem. My external users are seeing slow page load times on the order of 4 – 45 seconds, sometimes more. I was running perfmon and tracking the Total requests/sec on the site. In testing, every individual page request causes a spike from between 30 – 60 depending on the page.

What would cause this many requests on a single page load? The problem is not evident on the LAN since it is masked by the network speed. My

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external  
users are going nuts! All 600 of them!

Just running standard windows  
authentication. The external users have  
domain accounts, but the machines are NOT  
on the domain.

Anyone have any possible insight??

Thanks,  
Brock