

Re: New install, login not accepted

Source:

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.portalserver/2006-04/msg00742.html>

- *From:* "Dan Marth" <danmarth@xxxxxxxxxxxxxxx>
 - *Date:* Thu, 27 Apr 2006 08:48:00 -0400
-

Yeah, that would be my guess. I know I have seen other posts on here about problems with SQL 2005 but I never really read what the problem or solution was. I sure don't know what else would be causing it.

Dan

"Jim I." <JimI@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:D812B6F1-3721-41B5-B1B3-5CA3DD7148AC@xxxxxxxxxxxxxxxxxxxx

Thanks again. I have actually done two installs, and come up with the same problem. I tried to upgrade the site, which was running with MSDE, to SQL 2005. I had a problem with this, so deleted the WSS sites, and tried to install SPS. I got to the same point and had the same failure. I then completely re-built my server (a fresh Windows 2003, SQL 2005, and finally SPS). I got through the install following the steps in the Admin. Guide right up to this point, and had the same failure.

Maybe this is an issue with SQL 2005?

Jim

"Dan Marth" wrote:

Jim,

You may want to re-install, when those accounts get messed up it is not fun to get them working again. What happens when you install SPS it prompts for an admin account, that account needs admin rights to SQL and the local box, it then creates then configures all the services and app pools to run under that account and it gives only that user admin rights to the portal. When the install is done, that user is the only user that can login to the

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portal
and create new other admin users.

If somehow that got messed up, you would need to check all the SPS services, the app pools (one for SPS and one for central admin) and make sure the user is also an admin in SPS, which you can't do because you can't login as anyone.

I have been there and I have always re-installed after making sure the user account I was going to use had full admin rights to every server and database in the farm (in your case it's just one server) as well as making sure I had the correct password for that user account.

Hope that helps,
Dan

"Jim I." <JimI@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:28C29B61-B887-4357-8059-810003B3BE83@xxxxxxxxxxxxxxxxxxxx

Thanks for the feedback. The SharePoint Server Admin. guide stated the account should be a member of the Power Users Group, so this is what I assigned them to. I have, however, added the user to the admin. group and it still did not work.

As for SQL 2005, I have a prospect that is working with this configuration and wanted to replicate it.

Any other thoughts?

Jim

"Dan Marth" wrote:

Jim,

Why Power Users Group? I am pretty sure it should be domain admin with local admin rights to the web server box and the database server box.

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As
far as SQL 2005, I wouldn't have went
there.....I am sure how
compatible it is with SharePoint. Maybe
someone else can shed some
light
on
that subject.

Thanks,
Dan
"Jim I."

<JimI@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:DF5259CF-363D-46DC-9A9C-248A3DA1D3DF@xxxxxxxxxxxxxxxxxxxx

A bit more on this problem.
I have tried changing the IE
settings to
"Automatically login with
current user name and
password." I also
do
not
think this is a dns issue, as I
do get the login box. I have
tried
using
the
IP address in the url, and get
the login box fine, but the
user name
and
passwork are still not
accepted.

I think this might to related
to the Application Pool, but
am not
sure
how
to resolve it.

Jim

"Jim I." wrote:

I have
installed
SPS on a

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fresh
Windows
2003 R2
installation.
I
installed
Windows
2003 and
SQL 2005,
updated the
Windows
patches, and
then
installed
SPS. This is
a stand
alone
server.
When
installing
SPS, I
entered
the
admin
account
when
prompted.
This is a
Windows
user
account, a
member of
the
Power
Users
group.

I can log
onto the
computer
with the
account, but
it is not
accepting
it
for
SPS. Any
suggestions?

Thanks,
Jim

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