

# Re: applications not responding when saving

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*Source:*

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.portalserver/2005-11/msg00593.html>

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- *From:* "Steve Smith" <[steve@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:steve@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 18 Nov 2005 21:16:16 -0000
- 

This type of issue is one of those is it desktop / network or backend server questions. As for Sharepoint I would look at the capacity planning whitepaper first

<http://www.microsoft.com/technet/prodtechnol/office/sps2003/plan/cappisps.msp> ,

I would also start using some performance monitor counters on all servers to see which ones if any are seeing too much load.

At the end of this it could still boil down to a slow network or client pc's not able to handle the applications running on them.

Do some initial performance checks and post back with the results if you are still having issues that you think are Sharepoint related.

One nice performance booster is to have 2 network cards in your web front end servers and then have a private Lan between those servers the Job / Index server and SQL , A gigabit Lan is a minimum for the private lan to get the most out of heavy data use.

—  
Steve Smith

UK Sharepoint Training  
[http://www.combined-knowledge.com/sharepoint\\_knowledge\\_tracks.htm](http://www.combined-knowledge.com/sharepoint_knowledge_tracks.htm)

"Andy Mo" <[AndyMo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:AndyMo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:F59C9FC2-BCBE-4E0A-949B-4579C573BCFF@xxxxxxxxxxxxxxxxxxxx](mailto:news:F59C9FC2-BCBE-4E0A-949B-4579C573BCFF@xxxxxxxxxxxxxxxxxxxx)  
>I work in a college, we have 2 computers running IIS6 and 2 computers  
>running  
> MSSQL 2000 all running on win2k3, all running on some pretty high spec PCs  
> (they were only purchased 3 months ago and we spent about £10K on the new  
> set  
> up.  
>  
> We have roughly 1500 students – a medium sized college. We are using  
> Sharepoint as our users file store, mapping a drive to our users private  
> documents folder. All our clients computers are running winXPproSP2.  
>  
> Due to the nature of our establishment we have a large number of people  
> logging on/off at the same time and we are regularly experiencing problems

## Re: applications not responding when saving

- > saving from applications, ranging from the application not responding, to
- > the
- > application thinking its saved and windows popping up a message saying
- > "file
- > not saved" and applications just refusing to save anything untill
- > everything
- > is closed and applications are restarted.
- >
- > My thought is the machines can't cope with the volume of traffic, but when
- > running just the bog standard DFS on old hardware, everything was just
- > dandy,
- > if a bit slow.
- >
- > does anybody have any links to articles on tweaking sharepoint as at the
- > moment my entire department (including myself) are demanding to go back to
- > the old set up as this is WAY too unreliable.

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- Prev by Date: [\*\*\*Re: Extracting Docs from the SPS DB\*\*\*](#)
  - Next by Date: [\*\*\*Re: Configure of portal server\*\*\*](#)
  - Previous by thread: [\*\*\*Extracting Docs from the SPS DB\*\*\*](#)
  - Next by thread: [\*\*\*Re: Web Part Template\*\*\*](#)
  - Index(es):
    - ◆ [\*\*\*Date\*\*\*](#)
    - ◆ [\*\*\*Thread\*\*\*](#)