

Re: Setting an Alert on a Folder

Source:

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.portalserver/2004-12/0802.html>

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Date: 12/15/04

Date: 15 Dec 2004 06:05:10 -0800

Hi Bill,

Thanks for the response. I have checked with our network/email person and he assured me that the email server is set to relay mail. Also, we are receiving some emails from the Sharepoint server, i.e. when an alert is set on a document library. So, I am sure that is working.

Below is the only thing that I see in the log that pertains to alerts:

```
11/09/04 15:40:59:360 UNK 00000000 00000A6C Alerts are active for the
following site: Site Name: 'USASMDC Portal' Site ID: SMTP Server:
'smdcml04.(Normal)' Loaded templates: D:\Program Files\SharePoint
Portal Server\DATA\Alerts\1033\AlertAutoDeactivationNotification.xsl
D:\Program Files\SharePoint Portal
Server\DATA\Alerts\1033\AlertResultNotification.xsl D:\Program
Files\SharePoint Portal
Server\DATA\Alerts\1033\AlertCreationConfirmation.xsl D:\Program
Files\SharePoint Portal
Server\DATA\Alerts\1033\AlertNewsLetterNotification.xsl
11/09/04 15:40:59:360 UNK 00000000 00000A6C AppDomain:
SPSNotificationService.exe
```

I have been looking in the Resource Kit and reads "Users can create alerts to track lists, list items, document libraries and documents within a site." It does not start folders within a document library which makes me think that Sharepoint does not have this capability. Is this possible? Could you verify? If so, there is not use in pursuing this problem.

Thanks again for the help.
Cheryl Hodgdon

Bill English [MVP] wrote:

```
> Well, one other suggestion would be to ensure that your mail server
is set
> to relay mail from your SharePoint server. Also, can you check your
> alert/notification logs in SharePoint? What are they saying?
>
> --
```

>
> *Bill English*
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>
>
> <*cheryl.hodgdon@smdc.army.mil*> wrote in message
> *news:1102608638.219339.45380@z14g2000cwz.googlegroups.com...*
> > *Bill,*
> >
> > *Thanks for your response. This has been driving me crazy for a few*
> > *weeks now. I have been searching and have found several people who*
had
> > *the same problem and have tried all of the things others have said*
> > *fixed their problem, but nothing seems to work for me. I have even*
had
> > *a couple of people here tell me that it is working the way it is*
> > *supposed to, but I just can't leave it alone and believe that.*
> > *Yes, I have checked this before, I go to site settings, configure*
> > *search and indexing, manage search schedules and here is what I*
find:
> > *Portal Content All Content Sources Incremental(Inclusive) At*
3:00am
> > *every day*
> > *Portal Content All Content Sources*
> > *Every 10 minutes from*
> >
> > *12:00am for 24 hours*
> >
> > *everyday*
> >
> > *I have asked our network email person to check and make sure that*
mail
> > *is being routed from the Sharepoint server and he made sure that*
emails
> > *could get out from the server. I know this must be working because*
we
> > *get emails when we set an alert on a document library, a document*
or a
> > *task, just not when one is set on a folder.*
> >
> > *I have experimented with this alot over the last few weeks and I*
know
> > *that the properties are set to notify immediately.*
> >
> > *Am I looking in all the right places? Any other suggestions?*
> > *Many thanks for the help.*
> > *Cheryl*
> >