

## Re: HELP!

**Source:**

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.portalserver/2004-05/1095.html>

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**From:** Derek Martin ([dmj2195\\_at\\_DONTSPAMMEokstate.edu](mailto:dmj2195_at_DONTSPAMMEokstate.edu))

**Date:** 05/14/04

Date: Fri, 14 May 2004 08:41:55 -0500

Okay, I have portal installed and was able to connect to the Sharepoint configuration db successfully. Now, here is my next problem:

It says in the List and manage portal sites page that my server is already set up (makes sense cause how would the db know that it bit the dust). I need to get that name back in the portal, but since the webs aren't extended yet, I should delete that portal site and re-add it right?

Well, it won't let me do that giving this message:  
Deletion of the portal site failed. For more details, see the portal site deletion log.

Where might I find that and what is the solution here?

Thanks...stressed,  
Derek

"Christopher Hall [MSFT]" <[chall@online.microsoft.com](mailto:chall@online.microsoft.com)> wrote in message [news:uzylNZZOEHA.3380@TK2MSFTNGP11.phx.gbl...](mailto:news:uzylNZZOEHA.3380@TK2MSFTNGP11.phx.gbl...)

> *From reading through your posts it sounds like you're trying to install  
> Portal server AFTER you're installing Windows SharePoint Services. If  
> that's the case, then you should see the following TechNet article:*

>  
> <http://www.microsoft.com/technet/prodtechnol/office/sps2003/deploy/inwssps.mspx>

>  
> *Installing SharePoint Portal Server 2003 does NOT require installing WSS  
> first. SPS installs it's own version of WSS and the two separate products  
> use entirely different config databases.*

>  
> *Chris*

>  
> *"Derek Martin" <dmj2195@DONTSPAMMEokstate.edu> wrote in message  
> news:e80j18VOEHA.308@TK2MSFTNGP11.phx.gbl...*

>> *Well, okay, I have been able to connect to the configuration database,  
not*

>> *sure what happened, but it decided to start working after a couple of  
>> reboots. Now, I need to extend a virtual server and map that to a*

Re: HELP!

> > *pre-existing content database...when I click to extend, the two options*  
it  
> > *gives are to Extend and Create or Extend and Map to existing – since no*  
> > *other virtual servers exist, I can't map, but I can't extend and create*  
> > *either, that won't do, so how do I reconnect to an existing content db,*  
or  
> > *do I need to get SPS installed now and go that route??*  
> >  
> > *Thanks,*  
> > *Derek*  
> >  
> >  
> > *"SizzleMaster" <larry@datasculpting.com> wrote in message*  
> > *news:efL4foVOEHA.892@TK2MSFTNGP09.phx.gbl...*  
> > > *This confuses me. When do you get this error? I think I understand*  
> > > *roughly*  
> > > *what's happening here. If you're using the sa to restore the*  
> > > *configuration*  
> > > *db, a db that was created using Windows Authentication, not SQL*  
> > > *authentication or mixed mode then you might receive this error because*  
> > *the*  
> > > *sa is the SQL admin account. It isn't a Windows or AD account and so*  
by  
> > > *using the sa to restore, its stating that you'd have to change your*  
> > > *authentication mode for the db from what it probably is, windows*  
> > > *authentication. Don't use the sa to restore, use the sa to access the*  
> > *db*  
> > > *and give rights to a windows account that you'll use for the restore.*  
I  
> > > *have no idea why your original account isn't working so that's*  
troubling  
> > *but*  
> > > *this might be a solution.*  
> > >  
> > > *"Derek Martin" <dmj2195@DONTSPAMMEokstate.edu> wrote in message*  
> > > *news:%23Ylb8zUOEHA.2996@TK2MSFTNGP12.phx.gbl...*  
> > > >  
> > > > *Hi again, thanks for the tip – I tried the sa account, which*  
did  
> > *let*  
> > > *me*  
> > > > *in (thank goodness), but now this error which I have not seen*  
before:  
> > > >  
> > > > *You cannot change the SQL Server authentication mode of an*  
> > *existing*  
> > > > *configuration database. You must use the same authentication mode*  
> > *that*  
> > > *was*  
> > > > *used when the configuration database was created.*  
> > > >

>>>> *Now, if this is the mode that is defined on the same screen*  
>> *(create*  
>>> *AD*  
>>>> *accounts or not), then the error shouldn't be appearing because all*  
*of*  
>> *my*  
>>>> *users are already set up in AD and they always were in AD before*  
>> *whatever*  
>>>> *happened, uh, happened.*  
>>>>  
>>>> *So, do you know what this little warning might be about if it*  
>> *isn't*  
>>>> *the AD mode thing????*  
>>>>  
>>>>  
>>>>  
>>>> *Thanks so much, man this sure is a mess!*  
>>>>  
>>>> *Derek*  
>>>>  
>>>>  
>>>>  
>>>>  
>>>> *"SizzleMaster" <larry@datasculpting.com> wrote in message*  
>>>> *news:OYtpOvUOEHA.2780@TK2MSFTNGP09.phx.gbl...*  
>>>>> *You could try using the sa account to connect to the config DB.*  
I'm  
>> *not*  
>>> *a*  
>>>>> *SQL expert at all but I seem to remember not being able to access*  
> *some*  
>>>>> *db's*  
>>>>> *in SQL using the domain\administrator "god" account as you say.*  
In  
>> *SQL,*  
>>>> *the*  
>>>>> *sa is god. You could also create a new config db if that doesn't*  
>> *create*  
>>>>> *too*  
>>>>> *much hassle for you. Sorry I can't help more. Sounds like a mes.*  
>> *Good*  
>>>>> *luck.*  
>>>>>  
>>>>>  
>>>>> *"Derek Martin" <dmj2195@DONTSPAMMEokstate.edu> wrote in message*  
>>>>> *news:%23AY\$2aUOEHA.2740@TK2MSFTNGP11.phx.gbl...*  
>>>>>> *Hi there, after restarting the box, I checked the AppPool and it*  
> *was*  
>>>>>> *correct. After going back out to the Central Administration, it*  
>> *BSOD*  
>>>>> *me –*

>>>>> *I*  
>>>>> *> couldn't get to the server screen in time to see the STOP*  
*message.*  
>>>>>>  
>>>>> *> So, here is what I have done:*  
>>>>> *> I reinstalled IIS, that didn't do it, same problem with Service*  
>>>>> *> Unavailable.*  
>>>>> *> I reinstalled Windows and am now attempting to install*  
*Sharepoint*  
>> *Web*  
>>>>> *> Services (will do Portal when that gets up and running).*  
>>>>> *> I restored from last night's complete DB backup of our databases*  
>> *(all*  
>>> *4*  
>>>>> *> db's).*  
>>>>>>  
>>>>> *> Now, I am attempting to set up sharepoint web services on the*  
*box*  
>>> *again,*  
>>>>> *> like normal, however, something is screwy still.*  
>>>>>>  
>>>>> *> I am getting this error when attempting to Configure Database*  
> *(using*  
>>>>> *> Connect*  
>>>>> *> to Existing Configuration DB):*  
>>>>> *> Login failed for user 'su\hrapp'. (Error code: 18456).*  
>>>>>>  
>>>>> *> I checked permissions on that DB in SQL and it is correct. I*  
*also*  
>>> *tried*  
>>>>> *> our*  
>>>>> *> domain administrator (which has God mode over everything in the*  
>>> *domain)*  
>>>>> *> and*  
>>>>> *> got the same error.*  
>>>>>>  
>>>>> *> Could I just be missing something totally off the wall here?*  
>>>>>>  
>>>>> *> Thanks so much,*  
>>>>> *> Derek*  
>>>>>>  
>>>>> *> "Christopher Hall [MSFT]" <chall@online.microsoft.com> wrote in*  
>>> *message*  
>>>>> *> news:eCnJpDUOEHA.2972@TK2MSFTNGP10.phx.gbl...*  
>>>>> *> Check what identity the AppPool accounts are running under and*  
> *if*  
>>> *they*  
>>>>> *> are*  
>>>>> *> even started. What user did you enter during setup for portal*  
>>> *Admin?*  
>>>>>>>



microsoft.public.sharepoint.portalserver: Re: HELP!

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