

## RE: User name password dialogue box

**Source:**

<http://www.tech-archive.net/Archive/SharePoint/microsoft.public.sharepoint.portalserver.development/2004-11/0392>

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Hi JeyLey,

Thank you for detailed description on this issue!

If you site doesn't grant the permission to one account and disable the access request, click the cancel button of logon window will redirect to the page

[http:// url>/ layouts/1033/reqacc.aspx?type=web](http://url>/layouts/1033/reqacc.aspx?type=web)

You can directly access this page to see whether your IE can render the page. If you can't view this page from IE, I'd suggest you can check the folder (if you are using the English version, if not, please check the corresponding language ID )

%ProgramFiles%\Common Files\Microsoft Shared\web server extensions\60\TEMPLATE\LAYOUTS\1033

Right-click the 1033 folder to open the folder property dialog. At the security tab(ACL: access control list), please grant everyone group to the folder to see which account has the permission to access the folder. You can try to add everyon perssmission to the folder for troubleshooting.

If succedd, please check which account your WSS site application pool is using and grant the Full control permission to that account in this folder. If failed, please check the ACL of the folder Layouts to check the permission.

The 401.1 will be returned from IIS when you input wrong password and try three times. This is expected.

Look forward to your reply!

Best Regards,

Wei-Dong XU (WD)

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