

**** READ THIS BEFORE POSTING – answers to frequently asked questions 2004.10.06**

Source:

<http://www.tech-archive.net/Archive/Scripting/microsoft.public.scripting.virus.discussion/2004-10/0033.html>

From: Karl Levinson [x y] mvp (levinson_k_at_despammed.com)

Date: 10/06/04

Date: Wed, 6 Oct 2004 07:46:25 -0400

Before you post a question to a Microsoft.public.*.security newsgroup, note that your question may already be answered below:

Answers to Top Frequently Asked Questions:

<http://securityadmin.info>

My question is not mentioned below. How do I get an answer immediately, with no waiting?

<http://securityadmin.info/faq.asp#moreinfo>

See also: http://www.google.com/groups?as_ugroup=microsoft.public.*

See also: http://www.google.com/advanced_group_search

See also: <http://www.google.com>

I want to post a problem or question to the newsgroup. What info do I need to post in order to get a correct answer quickly?

<http://securityadmin.info/faq.asp#netiquette>

I just heard about a new Microsoft security patch update. Where can I get the patch?

<http://windowsupdate.microsoft.com> OR

<http://www.microsoft.com/technet/security/current.asp>

I just installed a Microsoft security patch update, and now my computer is having problems.

<http://securityadmin.info/faq.asp#patchbroke>

I received an email from Microsoft / Microsoft Support / Microsoft Internet Security Center claiming to be a security patch [or comprehensive Internet Explorer update]. Is this a virus?

<http://securityadmin.info/faq.asp#microsoftemail>

ALSO NOTE: www.grisoft.com is free antivirus, USE IT.

I received a virus email from a Microsoft email address. Who do I report this to?

<http://securityadmin.info/faq.asp#microsoftemail>

I have the RPC Blaster worm "virus," what do I do?

<http://www.microsoft.com/security/incident/blast.asp>

ALSO NOTE: www.grisoft.com is free antivirus, USE IT.

My computer is giving RPC Remote Procedure Call messages.

There is a TFTP message or file on my computer.

My computer keeps locking up, and/or rebooting, or telling me that it will reboot in 1 minute.

<http://www.microsoft.com/security/incident/blast.asp>

ALSO NOTE: www.grisoft.com is free antivirus, USE IT.

Where can I download the Blaster worm / RPC DCOM patch?

<http://windowsupdate.microsoft.com> OR

<http://www.microsoft.com/technet/security/current.asp>

I'm having a problem caused by the JDBGMGR.EXE Teddy Bear "virus" hoax, or I want to replace this file.

<http://securityadmin.info/faq.asp#jdbgmgr>

I forgot my Windows logon password and can't log in. How do I reset it?

<http://securityadmin.info/faq.asp#password>

I have a problem or a question with a virus or with antivirus.

<http://securityadmin.info/faq.asp#virus>

NOTE: www.grisoft.com is free antivirus, USE IT.

Why is Outlook Express blocking my attachments as "unsafe"?

<http://securityadmin.info/faq.asp#attachments>

How do I stop getting pop-up messages? Or adware? Or spyware?

<http://securityadmin.info/faq.asp#pop-ups>

How do I block people from viewing adult or objectionable content on a computer?

<http://securityadmin.info/faq.asp#contentfilter>

How do I block spam emails?

<http://securityadmin.info/faq.asp#spam>

There is a Content Advisor password blocking me from certain web sites.

<http://securityadmin.info/faq.asp#contentadvisor>

How do I delete an FTP folder that a hacker put on my computer and I cannot delete?

<http://securityadmin.info/faq.asp#ftpfolder>

Have I been hacked? What do I do if I've been hacked?

<http://securityadmin.info/faq.asp#hacked>

How do I re-secure a computer that has been hacked?

<http://securityadmin.info/faq.asp#re-secure>

How do I test or improve the security on my computer to avoid being hacked?

<http://securityadmin.info/faq.asp#harden>

How do I investigate a suspicious IP address that may be trying to hack me?

<http://securityadmin.info/faq.asp#trace>

How do I report a hacker?

<http://securityadmin.info/faq.asp#reporthacker>

How do I use a port scanner or vulnerability scanner to test my security?

<http://securityadmin.info/faq.asp#portscanner>

How do I encrypt my files and/or hard drive?

<http://securityadmin.info/faq.asp#encryption>

How do I get a firewall? IDS?

<http://securityadmin.info/faq.asp#firewall>

I want to use the IPSec filtering or IP filtering feature of Windows to block certain ports and have a problem or question.

<http://securityadmin.info/faq.asp#ipsec>

I have a problem or question with the XP ICF firewall.

<http://securityadmin.info/faq.asp#icf>

I have a problem or question with the IIS URLScan tool.

<http://securityadmin.info/faq.asp#urlscan>

How do I change the banner on my computer or server to hide what software version I'm using?

<http://securityadmin.info/faq.asp#banner>

How do I enable Windows Auditing to tell who logged into Windows or who accessed a file?

<http://securityadmin.info/faq.asp#auditing>

How do I inspect and disable programs that start up when Windows starts?

<http://securityadmin.info/faq.asp#startup>

How do I use RUNAS or let someone use RUNAS to run commands as administrator without having to type the password?

<http://securityadmin.info/faq.asp#runas>

How do I let non-administrator users run Defrag or change their IP address?

<http://securityadmin.info/faq.asp#runas>

My question is not mentioned above. How do I get an answer immediately, with no waiting?

<http://securityadmin.info/faq.asp#moreinfo>

See also: http://www.google.com/groups?as_ugroup=microsoft.public.*

See also: http://www.google.com/advanced_group_search

See also: <http://www.google.com>

I want to post a problem or question to the newsgroup. What info do I need to post in order to get a correct answer quickly?

<http://securityadmin.info/faq.asp#netiquette>

Note that this is NOT a full list of all the questions answered in the FAQ.

Chances are, your question has probably already been answered. The complete FAQ is at:

<http://securityadmin.info/faq.asp#contents>

I hope this is helpful. Feedback, suggestions and criticism regarding the FAQ are welcome and may be emailed to me.

kind regards,

Karl Levinson, CISSP, MCSE, MVP

email: levinson_k@despammed.com