

Re: "unable to use windos update....." 22/6/2004

Source:

<http://www.tech-archive.net/Archive/Scripting/microsoft.public.scripting.virus.discussion/2004-06/0284.html>

anonymous_at_discussions.microsoft.com

Date: 06/28/04

Date: Mon, 28 Jun 2004 02:37:35 -0700

Thanks for your response. I have skimmed your website and will follow on in more depth.

The problem with a clean install is the existing data (emails, docs, program user files etc) that need to be retained. Is it possible to back these up and restore them without reintroducing the original problem?

charles

>-----Original Message-----

>Charles wrote:

>> As per the grateful advice given in reply to the original

>> posting I have managed to make some progress... and eh..

>> open a further can of worms(forgive the pun).

>>

>> I got rid of the corrupted hosts file and was able to
>> reactivate both windows and norton update. Both of these

>> have been updated. NAV managed to detect

>> W32.HLLWGAOBOT.GEN which was removed manually as the

>> removal tool on the Symantec website did not work even in

>> safe mode.

>>

>> After cleaning this virus the host file was still being
>> corrupted so I ran the on site checkers from Symantec,

>> Trend Micro and McAfee.

>>

>> Symantec nothing.

>>

>> Trend Micro found DOS.ARGOBOT.GEN which was simply deleted.

>>

>> McAfee found EXPLOIT-MIME.GEN, W32/GABOT.WORM.GEN.E,

>> W32/BUGBEAR.BLDATA, W32/NACHIT.FTPD. The last of these

I

>> may have removed by following the instructions on the

>> Mcafee site. As for the first three I evidently will
have

>> to purchase their virus checker to go any further.

>>

>> Is this the best course of action or should I strip the

>> hard drive and start again?

>>

>

>There are a couple of other online scanners;

>Panda,RAV,Kaspersky, that you could try.

>A clean install is best. Are you using anything else
besides

>NAV? Any spyware checkers? You need to learn how to
protect

>yourself so it doesn't happen again. There are some links
on

>my site.

>-max

>

>--

>To help you stay safe see:

><http://www.geocities.com/maxpro4u/madmax.html>

>This message is virus free as far as I can tell.

>Change nomail.afraid.org to neo.rr.com so you can reply

>(nomail.afraid.org has been set up specifically for

> use in Usenet. Feel free to use it yourself.)

>.

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