

## Constant Re-Sets-Try This

**Source:**

<http://www.tech-archive.net/Archive/Scripting/microsoft.public.scripting.virus.discussion/2004-05/0284.html>

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Other,possibly applicable articles:

<http://support.microsoft.com/default...kb:en-us:310396>

<http://support.microsoft.com/default...&NoWebContent=1>

I should also have added that after applying the changes whilst in safe mode,you should then attempt to reboot into normal mode,otherwise the modem drivers will not load,and you won't be able to get online...

Sadie

>-----Original Message-----

>*This is highly experimental,since I am uncertain what is causing the constant resets being reported by so many people.Virus activity is one possibility-but a multitude of other things such as soundcard problems can cause resets.Bear in mind,this is written purely from a sense of enabling a P.C to remain online long enough to download critical patches.Let me know if it works or not.*

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>*If your computer resets before accessing Windows XP,refer*

>*to your BIOS manual to determine how to boot into safe mode via the BIOS.(e.g.I tap F5,but your computer may be different.)This may prove impossible-report back,so a clearer picture of events can be garnered from your responses.*

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>*To prevent resets interrupting the downloading of patches Turn off Automatic Reboot, if you haven't already. Of course, you can only do this if you can get into Safe Mode and logged in as Administrator:*

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>*1) Click on "Start", right-click on "My Computer", choose "Properties"*  
>*2) Click on the "Advanced" tab.*

- >3) Under *"Startup and Recovery"* click on *"Settings"*
- >4) Under *"System Failure"* uncheck *"Automatically Restart"*.
- >5) Click *"Apply"* then *"Ok"* then reboot your system. If
- >you get an error message, and your system doesn't
- reboot,
- >report the precise error message.
- >
- >*Sadie*
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