

# Re: SQL server 2000 RS printing problem

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*Source:*

<http://www.tech-archive.net/Archive/SQL-Server/microsoft.public.sqlserver.tools/2007-05/msg00076.html>

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- *From:* "Charlie\_HE via SQLMonster.com" <[u34192@uwe](mailto:u34192@uwe)>
  - *Date:* Wed, 16 May 2007 14:55:02 GMT
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Sue,

Thanks for the reply.

We turned the client print log on and caught the following errors in the reporting service log

```
### GetReportChunk('RenderingInfo_HTML4.0', 2), chunk was not found.
```

The detailed log is listed below. I searched those errors and found no solution except the Microsoft support. Someone indicated this was a memory issue.

Charlie

```
w3wp!library!1700!05/11/2007-09:59:59:: i INFO: Call to RenderFirst( '/EDV - Elanco/ProductList' )
```

```
w3wp!library!1700!05/11/2007-10:00:01:: i INFO: Initializing SqlStreamingBufferSize to default value of '64640' Bytes because it was not specified in Server system properties.
```

```
w3wp!library!1700!05/11/2007-10:00:01:: i INFO: Initializing SnapshotCompression to 'SQL' as specified in Server system properties.
```

```
w3wp!library!1700!05/11/2007-10:00:01:: i INFO: Initializing EnableExecutionLogging to 'True' as specified in Server system properties.
```

```
w3wp!webserver!1700!05/11/2007-10:00:01:: i INFO: Processed report. Report='/EDV - Elanco/ProductList', Stream="
```

```
w3wp!library!9b4!05/11/2007-10:00:01:: i INFO: Initializing SessionAccessTimeout to default value of '600' seconds because it was not specified in Server system properties.
```

```
w3wp!library!9b4!05/11/2007-10:00:01:: i INFO: Call to RenderNext( '/EDV - Elanco/ProductList' )
```

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w3wp!chunks!9b4!05/11/2007-10:00:01:: i INFO: ### GetReportChunk ('RenderingInfo\_HTML4.0', 2), chunk was not found! this=91ff3eb1-2cbf-41f9-a1c6-6812b8f8e968

w3wp!library!9b4!05/11/2007-10:00:02:: Using folder D:\Program Files\Microsoft SQL Server\MSSQL\Reporting Services\RSTempFiles for temporary files.

w3wp!cache!9b4!05/11/2007-10:00:02:: i INFO: Session live: /EDV - Elanco/ProductList

w3wp!webserver!9b4!05/11/2007-10:00:02:: i INFO: Processed report. Report='/EDV - Elanco/ProductList', Stream=""

w3wp!library!6e0!05/11/2007-10:00:15:: i INFO: Call to RenderFirst( '/EDV - Elanco/ProductList' )

w3wp!library!6e0!05/11/2007-10:00:15:: i INFO: Initializing EnableExecutionLogging to 'True' as specified in Server system properties.

w3wp!webserver!1700!05/11/2007-10:00:15:: i INFO: Processed report. Report='/EDV - Elanco/ProductList', Stream=""

w3wp!library!9b4!05/11/2007-10:00:15:: i INFO: Call to RenderNext( '/EDV - Elanco/ProductList' )

w3wp!cache!9b4!05/11/2007-10:00:15:: i INFO: Item not cacheable: - PersistStreams /EDV - Elanco/ProductList

w3wp!chunks!9b4!05/11/2007-10:00:15:: i INFO: ### GetReportChunk ('RenderingInfo\_IMAGE', 2), chunk was not found! this=86f64f44-7d54-4553-a90e-6119296d6da1

w3wp!webserver!6e0!05/11/2007-10:00:16:: i INFO: Processed report. Report='/EDV - Elanco/ProductList', Stream=""

w3wp!library!6e0!05/11/2007-10:00:16:: e ERROR: Throwing Microsoft.ReportingServices.Diagnostics.Utilities.StreamNotFoundException: The stream cannot be found. The stream identifier that is provided to an operation cannot be located in the report server database., ;

Info: Microsoft.ReportingServices.Diagnostics.Utilities.  
StreamNotFoundException: The stream cannot be found. The stream identifier that is provided to an operation cannot be located in the report server database.

w3wp!cache!9b4!05/11/2007-10:00:16:: i INFO: Session live: /EDV - Elanco/ProductList

w3wp!webserver!6e0!05/11/2007-10:00:18:: e ERROR: Reporting Services error Microsoft.ReportingServices.Diagnostics.Utilities.StreamNotFoundException:

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The stream cannot be found. The stream identifier that is provided to an operation cannot be located in the report server database.

w3wp!library!6e0!05/11/2007-10:09:11:: i INFO: Cleaned 0 batch records, 0 policies, 0 sessions, 0 cache entries, 0 snapshots, 0 chunks, 0 running jobs

Sue Hoegemeier wrote:

Others hit a similar issues on SP2 – check the following article regarding the hotfix:  
FIX: Error message when you print a report in SQL Server 2000 Reporting Services: "An error occurred during printing (0x80004005)"  
<http://support.microsoft.com/kb/907010>

–Sue

We had a SQL Server 2000 Reporting Service SP2. We had a problem to print the reports from the reporting service website on the client server. The strange

[quoted text clipped – 15 lines]

Charlie

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Message posted via SQLMonster.com

<http://www.sqlmonster.com/Uwe/Forums.aspx/sql-server-tools/200705/1>

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