

Re: SQL Server Upgrade MSP Error: 29538 on KB934458 Upgrade

Source:

<http://www.tech-archive.net/Archive/SQL-Server/microsoft.public.sqlserver.setup/2008-05/msg00139.html>

- *From:* Ekrem Önsoy <ekrem@xxxxxxxxxxxxx>
 - *Date:* Wed, 14 May 2008 11:21:31 +0300
-

Hello Greg,

I had this kind of problem once and it was because of the Windows permissions.

In my case, Administrators group account was removed from the security permissions list of "C:\Program Files\Microsoft SQL Server" folder.

So, I suggest you to check your Windows account's permissions on setup folders.

--
Ekrem Önsoy

"Greg J." <GregJ@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:34D17D0B-C7DE-4B8C-9919-070C7E37281E@xxxxxxxxxxxxxxxxxxxxx>

We have a server instance on SQL Server 2005 SP2 build 3042. We have a 32 bit x86 server. We attempted to upgrade to SP2 build 3054 KB934458. And we got the following error as stated in the Summary.txt file.

```
*****  
Product Installation Status  
Product : SQL Server Database Services 2005 (MSSQLSERVER)  
Product Version (Previous): 3042  
Product Version (Final) :  
Status : Failure  
Log File : C:\Program Files\Microsoft SQL Server\90\Setup  
Bootstrap\LOG\Hotfix\SQL9_Hotfix_KB934458_sqlrun_sql.msp.log  
Error Number : 29538  
Error Description : MSP Error: 29538 SQL Server Setup did not have  
the administrator permissions required to rename a file:  
e:\SQL\Data\mssqlsystemresource1.ldf. To continue, verify that the file  
exists, and either grant administrator permissions to the account currently  
running Setup or log in with an administrator account. Then run SQL Server  
Setup again.
```

Re: SQL Server Upgrade MSP Error: 29538 on KB934458 Upgrade

The client tools and workstation components were successfully installed. The server is still reporting build 3042.

Here is the portions of the HotFix.log file.

```
05/12/2008 09:19:09.041 Copy Engine: Creating MSP install log file at:
C:\Program Files\Microsoft SQL Server\90\Setup
Bootstrap\LOG\Hotfix\SQL9_Hotfix_KB934458_sqlrun_sql.msp.log
05/12/2008 09:19:09.072 Registry: Opened registry key
"Software\Policies\Microsoft\Windows\Installer"
05/12/2008 09:19:09.103 Registry: Cannot read registry key value "Debug"
05/12/2008 09:21:29.382 MSP Error: 29538 SQL Server Setup did not have the
administrator permissions required to rename a file:
e:\SQL\Data\mssqlsystemresource1.ldf. To continue, verify that the file
exists, and either grant administrator permissions to the account currently
running Setup or log in with an administrator account. Then run SQL Server
Setup again.
05/12/2008 09:22:33.678 MSP returned 1603: A fatal error occurred during
installation.
05/12/2008 09:22:33.724 Registry: Opened registry key
"Software\Policies\Microsoft\Windows\Installer"
```

Any help would be appreciated.

—

Greg