

Re: SQL Server 2005 SP2 fails in upgrading Database service

Source:

<http://www.tech-archive.net/Archive/SQL-Server/microsoft.public.sqlserver.setup/2007-03/msg00164.html>

- *From:* Jivko Dobrev – MSFT <JivkoDobrevMSFT@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 23 Mar 2007 09:25:03 -0700
-

Glad to hear that Tjomme,
As I thought – it's probably a permissions issue.

Have a great weekend,
Jivko

"Tjomme Vergauwen" wrote:

Hello Jivko,

Clearing the certificate had no success.
The service logged on with the Local service built-in account.
When I changed this to Local System, it works !

Thanks for the suggestion!

Regards,
Tjomme

"Jivko Dobrev – MSFT" wrote:

Hi Tjomme,

The error is described as SEC_E_UNKNOWN_CREDENTIALS, i.e. the credentials provided to SSPI were not recognized. Would you be able to provide the exact error from the errorlog?

I suspect there's a problem with the permissions of the SQL Server service account. Is it LocalSystem, Network Service or a domain account? Could you try to change it? Also – could you go to the Configuration Manager, open properties of the "Protocols for ...<your instance>" then go to the Certificate tab and click "Clear".

HTH,

Re: SQL Server 2005 SP2 fails in upgrading Database service

Jivko Dobrev – MSFT

This posting is provided "AS IS" with no warranties, and confers no rights.

"Tjomme Vergauwen" wrote:

Hello Jim,

When I clear the Certificate in the registry, I get the error that he is unable to create a self-signed certificate. returned erro code: 0x8009030d

Any ideas?

Tjomme

"Jivko Dobrev – MSFT" wrote:

Hi Tjomme,

The status code 0x38 in the error:

2007-03-21 15:32:19.34 Server Error:
17182, Severity: 16, State: 1.
2007-03-21 15:32:19.34 Server
TDSSNIClient initialization failed with
error 0xd, status code 0x38.

indicates a problem with the "Certificate" entry in the SQL Server's registry. 0xd is equivalent to ERROR_INVALID_DATA. What you need to do to allow SQL Server to start successfully is to check and correct the "Certificate" registry entry, usually under HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Microsoft SQL Server\MSSQL.#\MSSQLServer\SuperSocketNetLib. You need to make sure that the Certificate entry is present, of type REG_SZ and either containing a valid certificate name or is cleared out.

The problem is also described in the following KB article:
<http://support.microsoft.com/?id=900497>

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HTH,
Jivko Dobrev – MSFT

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"Tjomme Vergauwen" wrote:

Hello Peter,

This is the complete log.
I have another more detailed log in the file C:\Program Files\Microsoft SQL Server\90\Setup Bootstrap\LOG\Hotfix\SQL9_Hotfix_KB933508_sqlrun_sql.msp.log

This one is too big to post here.
If it can help, I gladly send it to you via e-mail.

Regards,
Tjomme

"PeterSadd" wrote:

Tjomme is the errorlog below, the complete log?

Thanks,
Peter
Saddow

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Re: SQL Server 2005 SP2 fails in upgrading Database service

"PeterSadd"

<petersad@xxxxxxxxxxxxxxxxxxxxxxxx>

wrote in

message

news:%23u0q2FLbHHA.2552@xxxxxxxxxxxxxxxxxxxxxxxx

I

discussed

with

folks

on

my

team

and

it

looks

to

be

the

problem

described

here:

http://blogs.msdn.com/sql_protocols/archive/2005/10/31/487

Thanks,

Peter

Saddow

–

Microsoft

--

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rights.

"Tjomme

Vergauwen"

<TjommeVergauwen@xxxxxxxxxxxxxxxxxxxxxxxx>

wrote

Re: SQL Server 2005 SP2 fails in upgrading Database service

in
message
news:3FC0FC5B-4532-432A-9229-45D8B38FC966@xxx

Hello,

Some
extra
remark:
I
installed
the
servicepacks
when
I
was
disconnected
from
the
network.
Could
this
have
something
to
do
with
it?

Tjomme

"Tjomme
Vergauwen"
wrote:

Hello,

When
upgrading
SQL
Server
2005
with
SP2
(KB921896),
the
Database
service
upgrade
failed.

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Same
problem
when
applying
the
fix
(KB933508).

Now
I'm
unable
to
start
the
service
all
together...

So
I
currently
have
no
database
anymore.
Uninstall
does
only
work
for
the
fix,
not
for
SP2...

I've
included
the
summary
dump
and
errorlog
dump
for
analysis.
More
logs
available
at
request.

Thanks

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for
the
help!

Tjomme
Vergauwen
Summary
dump:
Command-line
parameters
specified:
Cluster
Installation:
No

Prerequisites
Check
&
Status
SQLSupport:
Passed

Products
Detected
Language
Level
Patch
Level
Platform
Edition
SQL
Server
Database
Services
2005
(MSSQLSERVER)
ENU
SP2
2005.090.3042.00
x86
STANDARD
SQL
Server
Analysis
Services
2005
(MSSQLSERVER)
ENU
SP2

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2005.090.3042.00
x86
STANDARD
SQL
Server
Reporting
Services
2005
(MSSQLSERVER)
ENU
SP2
9.00.3042.00
x86
STANDARD
SQL
Server
Notification
Services
2005
ENU
SP2
9.00.3042.00
x86
STANDARD
SQL
Server
Integration
Services
2005
ENU
SP2
9.00.3042.00
x86
STANDARD
SQL
Server
Tools
and
Workstation
Components
2005
ENU
SP2
9.2.3042
x86
STANDARD

Products
Disqualified
&

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Reason
Product
Reason

Processes
Locking
Files
Process
Name
Feature
Type
User
Name
PID

Product
Installation
Status
Product
:
SQL
Server
Database
Services
2005
(MSSQLSERVER)
Product
Version
(Previous):
3042
Product
Version
(Final)
:
Status
:
Failure
Log
File
:
C:\Program
Files\Microsoft
SQL
Server\90\Setup
Bootstrap\LOG\Hotfix\SQL9_Hotfix_KB933
Error
Number
:
29534

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Error
Description
:
MSP
Error:
29534
Service
'MSSQLSERVER'
could
not
be
started.
Verify
that
you
have
sufficient
privileges
to
start
system
services.
The
error
code
is
(-2146885628)
Cannot
find
object
or
property.

Product
:
SQL
Server
Analysis
Services
2005
(MSSQLSERVER)
Product
Version
(Previous):
3042
Product
Version
(Final)
:
3050

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Status
:
Success
Log
File
:
C:\Program
Files\Microsoft
SQL
Server\90\Setup
Bootstrap\LOG\Hotfix\OLAP9_Hotfix_KB9
Error
Number
:
0
Error
Description
:

Product
:
SQL
Server
Reporting
Services
2005
(MSSQLSERVER)
Product
Version
(Previous):
3042
Product
Version
(Final)
:
3050
Status
:
Success
Log
File
:
C:\Program
Files\Microsoft
SQL
Server\90\Setup
Bootstrap\LOG\Hotfix\RS9_Hotfix_KB9335
Error
Number
:
0

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Error
Description
:

Product
:
SQL
Server
Notification
Services
2005

Product
Version
(Previous):
3042
Product
Version
(Final)

:
3050
Status
:
Success

Log
File
:
C:\Program
Files\Microsoft
SQL
Server\90\Setup
Bootstrap\LOG\Hotfix\NS9_Hotfix_KB9335

Error
Number

:
0
Error
Description
:

Product
:
SQL
Server
Integration
Services
2005
Product
Version
(Previous):
3042
Product

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Version
(Final)
:
3050
Status
:
Success
Log
File
:
C:\Program
Files\Microsoft
SQL
Server\90\Setup
Bootstrap\LOG\Hotfix\DTS9_Hotfix_KB933
Error
Number
:
0
Error
Description
:

Product
:
SQL
Server
Tools
and
Workstation
Components
2005
Product
Version
(Previous):
3042
Product
Version
(Final)
:
3050
Status
:
Success
Log
File
:
C:\Program
Files\Microsoft
SQL
Server\90\Setup

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Bootstrap\LOG\Hotfix\SQLTools9_Hotfix_K
Error
Number
:
0
Error
Description
:

Summary
One
or
more
products
failed
to
install,
see
above
for
details
Exit
Code
Returned:
29534

ERRORLOG
dump:
2007-03-21
15:32:16.01
Server
Microsoft
SQL
Server
2005
-
9.00.3050.00
(Intel
X86)
Mar
2
2007
20:01:28
Copyright
(c)
1988-2005
Microsoft
Corporation

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Standard
Edition
on
Windows
NT
5.1
(Build
2600:
Service
Pack
2)

2007-03-21
15:32:16.01
Server
Error:
17054,
Severity:
16,
State:
1.

2007-03-21
15:32:16.01
Server
The
current
event
was
not
reported
to
the
Windows
Events
log.
Operating
system
error
=
1502(The
event
log
file
is
full.).
You
may
need
to
clear
the

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Windows
Events
log
if
it
is
full.
2007-03-21
15:32:16.01
Server
(c)
2005
Microsoft
Corporation.
2007-03-21
15:32:16.01
Server
All
rights
reserved.
2007-03-21
15:32:16.01
Server
Server
process
ID
is
3328.
2007-03-21
15:32:16.01
Server
Authentication
mode
is
MIXED.
2007-03-21
15:32:16.01
Server
Logging
SQL
Server
messages
in
file
'C:\Program
Files\Microsoft
SQL
Server\MSSQL.1\MSSQL\LOG\ERRORLOG
2007-03-21
15:32:16.01
Server

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This
instance
of
SQL
Server
last
reported
using
a
process
ID
of
3488
at
3/21/2007
3:21:04
PM
(local)
3/21/2007
2:21:04
PM
(UTC).
This
is
an
informational
message
only;
no
user
action
is
required.
2007-03-21
15:32:16.03
Server
Registry
startup
parameters:
2007-03-21
15:32:16.03
Server
-d
C:\Program
Files\Microsoft
SQL
Server\MSSQL.1\MSSQL\DATA\master.mdb
2007-03-21
15:32:16.03
Server
-e

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C:\Program
Files\Microsoft
SQL
Server\MSSQL.1\MSSQL\LOG\ERRORLOG
2007-03-21
15:32:16.03
Server
-1
C:\Program
Files\Microsoft
SQL
Server\MSSQL.1\MSSQL\DATA\mastlog.ldf
2007-03-21
15:32:16.14
Server
SQL
Server
is
starting
at
normal
priority
base
(=7).
This
is
an
informational
message
only.
No
user
action
is
required.
2007-03-21
15:32:16.14
Server
Detected
1
CPUs.
This
is
an
informational
message;
no
user
action
is
required.

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2007-03-21

15:32:16.46

Server

Using

dynamic

lock

allocation.

Initial

allocation

of

2500

Lock

blocks

and

5000

Lock

Owner

blocks

per

node.

This

is

an

informational

message

only.

No

user

action

is

required.

2007-03-21

15:32:16.56

Server

Attempting

to

initialize

Microsoft

Distributed

Transaction

Coordinator

(MS

DTC).

This

is

an

informational

message

only.

No

user

Re: SQL Server 2005 SP2 fails in upgrading Database service

action
is
required.
2007-03-21
15:32:18.64
Server
Attempting
to
recover
in-doubt
distributed
transactions
involving
Microsoft
Distributed
Transaction
Coordinator
(MS
DTC).
This
is
an
informational
message
only.
No
user
action