

SQL Server Setup could not validate the service accounts

Source:

<http://www.tech-archive.net/Archive/SQL-Server/microsoft.public.sqlserver.setup/2005-12/msg00209.html>

- *From:* "Dr Pizza" <DrPizza@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 19 Dec 2005 17:08:29 -0800
-

SQL 2005 Enterprise x86 onto a 2003 R2 Domain Controller. Using a domain user account for the user. The domain user account has:

- Act as part of the OS
- Log on as a service
- Log on as a batch job
- Lock pages in memory
- Replace a process level token
- Bypass traverse checking
- Adjust memory quotas for a process
- Impersonate a client after authentication

but is not a member of any of the Administrator groups.

During setup stage "SQL Server Database Services" setup is failing with the following error:

TITLE: Microsoft SQL Server 2005 Setup

SQL Server Setup could not validate the service accounts. Either the service accounts have not been provided for all of the services being installed, or the specified username or password is incorrect. For each service, specify a valid username, password, and domain, or specify a built-in system account.

For help, click:

http://go.microsoft.com/fwlink?LinkID=20476&ProdName=Microsoft+SQL+Server&ProdVer=9.00.1399.06&EvtSrc=setup.rll&EvtID=28075&EvtType=sqlca%5cserviceDlg.cpp%40Validate_ServiceAccounts%40ServiceAccountValidate%3a%3aValidateAccount%40x6dab

BUTTONS:

- &Retry
 - Cancel
-

SQL Server Setup could not validate the service accounts

However, a quick perusal of the audit log makes clear that the username and password are correct. The (woefully unhelpful) install log says:

```
MSI (s) (70!7C) [02:54:15:316]: Product: Microsoft SQL Server 2005 ---
Error 28075. SQL Server Setup could not validate the service accounts.
Either the service accounts have not been provided for all of the
services being installed, or the specified username or password is
incorrect. For each service, specify a valid username, password, and
domain, or specify a built-in system account.
The logon account cannot be validated for the service SQL Browser.
```

```
Error 28075. SQL Server Setup could not validate the service accounts.
Either the service accounts have not been provided for all of the
services being installed, or the specified username or password is
incorrect. For each service, specify a valid username, password, and
domain, or specify a built-in system account.
The logon account cannot be validated for the service SQL Browser.
```

```
<Func Name='SetCAContext'>
<EndFunc Name='SetCAContext' Return='T' GetLastError='0'>
Doing Action: Validate_ServiceAccounts
PerfTime Start: Validate_ServiceAccounts : Mon Dec 19 02:54:15 2005
<Func Name='Validate_ServiceAccounts'>
<Func Name='GetServiceAccountProperty'>
Failed to validate service account DOMAIN-NAME\ACCOUNT-NAME
Error Code: 0x80076dab (28075)
Windows Error Text: Source File Name: sqlca\servicedlg.cpp
Compiler Timestamp: Mon Aug 29 01:18:40 2005
Function Name: ServiceAccountValidate::ValidateAccount
Source Line Number: 751
```

Error Code: 28075

It's clearly not happy about something, but I have no idea what. Any ideas?

- **Follow-Ups:**

- ◆ **Re: SQL Server Setup could not validate the service accounts**
◇ From: Dr Pizza
- ◆ **RE: SQL Server Setup could not validate the service accounts**
◇ From: Dr Pizza

- Prev by Date: [SQLMangr.exe](#)
- Next by Date: [Lost Data](#)
- Previous by thread: [SQLMangr.exe](#)
- Next by thread: [RE: SQL Server Setup could not validate the service accounts](#)

SQL Server Setup could not validate the service accounts

- Index(es):
 - ◆ *Date*
 - ◆ *Thread*