

Re: connection problem

Source:

<http://www.tech-archive.net/Archive/SQL-Server/microsoft.public.sqlserver.server/2004-08/3456.html>

From: bing (*bing_at_discussions.microsoft.com*)

Date: 08/26/04

Date: Thu, 26 Aug 2004 14:19:01 -0700

Thanks much, Steve, for getting back to this track. It's not any person in MS who told me that. Following the link provided in the KB article you pointed out, I got on the support site. Next entered my personal passport email and password, selected product SQL server, selected No-Charge Support, input the Product ID number for our SQL Server. Then I got the following message back:

Products purchased under a Select License Agreement or Software Assurance Home Use Program are not eligible for no-charge support. You may go back and choose another support option or enter another Product ID number.

I did not know how I should proceed from there. Any advices would be greatly appreciated. A couple of more questions. The KB article with the title 'Event ID 1091 and Event ID 1085 Appear in the Application Event Log' says:

" if you are not severely affected by this problem, Microsoft recommends that you wait for the next Windows Server 2003 service pack that contains this fix."

Is there any more detailed information that tells what bad impacts these events could cause? I can not fully get what 'severely affected' really means. Any time table for when the next Windows Server 2003 service pack that contains this fix will be released?

Bing

"Steve Thompson" wrote:

> *I thought hotfixes for specific issues were free of charge? If they are*
> *telling you that you need to pay for this -- get back to me and we'll figure*
> *out a way to get it to you.*
>
> *Steve*
>
> *"bing" <bing@discussions.microsoft.com> wrote in message*
> *news:1CC2B1D1-7950-4E8D-9CB9-B1B44871F8FE@microsoft.com...*

microsoft.public.sqlserver.server: Re: connection problem

> > *Ok, I'm stuck on get Microsoft Product Support Services. After taking
> some
> time finding the product ID of the SQL server, MS said this ID cannot get
> no-charge support. Does that mean we have to pay to get this hotfix?
>>
>> Bing
>>
>> "Steve Thompson" wrote:
>>
>>> According to the following article those errors occur if you are
> enforcing
>>> IPsec. And, there is a hotfix for this issue -- not sure if it's related
> to
>>> your linked tables issue but it's a start.
>>>
> <http://support.microsoft.com/default.aspx?scid=kb:en-us:823608&Product=winsvr2003>
>>>
>>> Steve
>>> "bing" <bing@discussions.microsoft.com> wrote in message
>>> news:F749D976-A9F3-4E64-913C-92F38E020F5C@microsoft.com...
>>>> This is SQL server 2000 with SP3a installed on Windows 2003.
>>>>
>>>> I just checked the Application logs in the Even Viewer on the SQL
> server
>>> and
>>>> found the following errors repeated every 30 minutes that seems to
> match
>>> the
>>>> problem symptom the customer is having. I've searched on the web
> and
>>> looks
>>>> like the problem has something to do with group policy.
>>>>
>>>> Could these errors be the cause of the problem? Are they that bad
> that
>>> can
>>>> break connection between the client and the server?
>>>>
>>>> =====
>>>> Type Date Time Source Category Event User Computer
>>>>
>>>> Error 8/24/2004 3:54:12 PM Userenv None 1085 SYSTEM pc100
>>>> Error 8/24/2004 3:54:12 PM Userenv None 1091 SYSTEM pc100
>>>> =====
>>>>
>>>> Would anybody give any insight on this? Thanks much in advance.
>>>>
>>>> Bing
>>>>
>>>> "Steve Thompson" wrote:
>>>>*

microsoft.public.sqlserver.server: Re: connection problem

>>>> "bing" <bing@discussions.microsoft.com> wrote in message
>>>> news:6C9ADFB9-51B5-451C-A921-540624570C1F@microsoft.com...
>>>>> One customer reported they were having problem with their Access
>>> database
>>>>> that is
>>>>>> linked to our SQL Server. They had to relink the tables every 30
>>> minutes
>>>>>> when working on the db. Where should I look on the SQL server to
>>>>> determine
>>>>>> if this is SQL server related or network related?
>>>>>
>>>>> What problem were they having? And, what versions of products are
> being
>>>>> used? More information is better in this case ;)
>>>>>
>>>>> Steve
>>>>>
>>>>>
>>>>>
>>>>>
>>>
>>>
>>>
>
>
>